

Leadership in Indian Hospitals towards Culture of Safety

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Joint Managing Director
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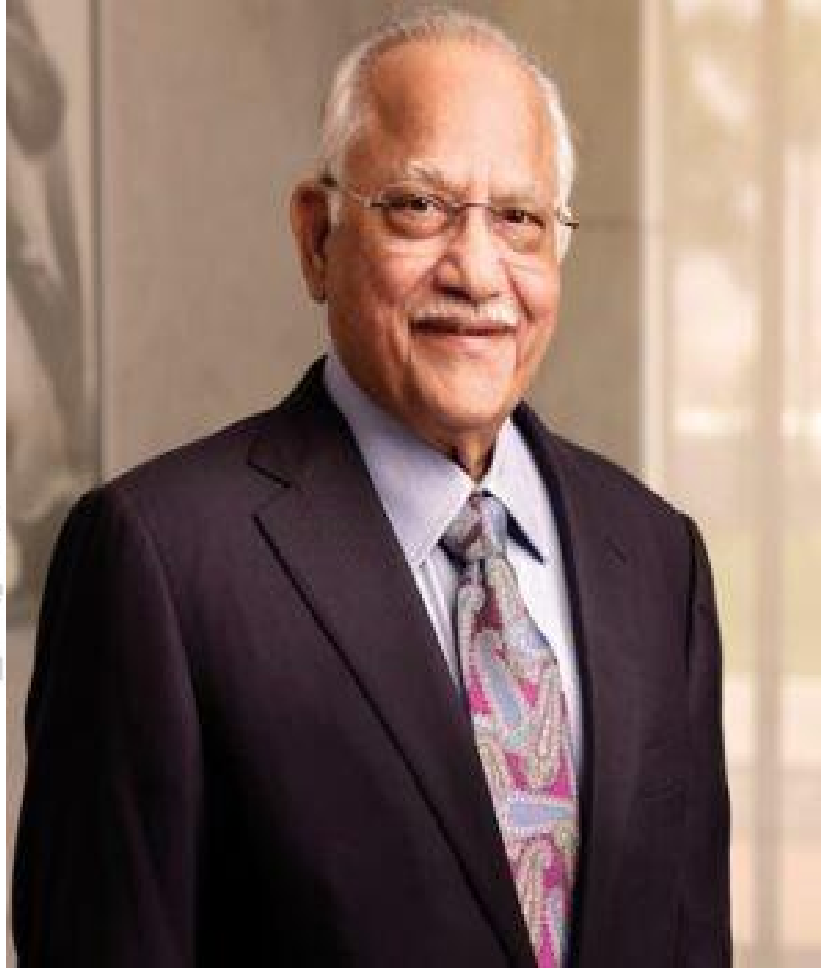


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CAHOCON 2023



Tender Loving Care is Our Way Life



Our Mission

“Our mission is to bring healthcare of international standards within the reach of every individual. We are committed to the achievement and maintenance of excellence in education, research and healthcare for the benefit of humanity”.



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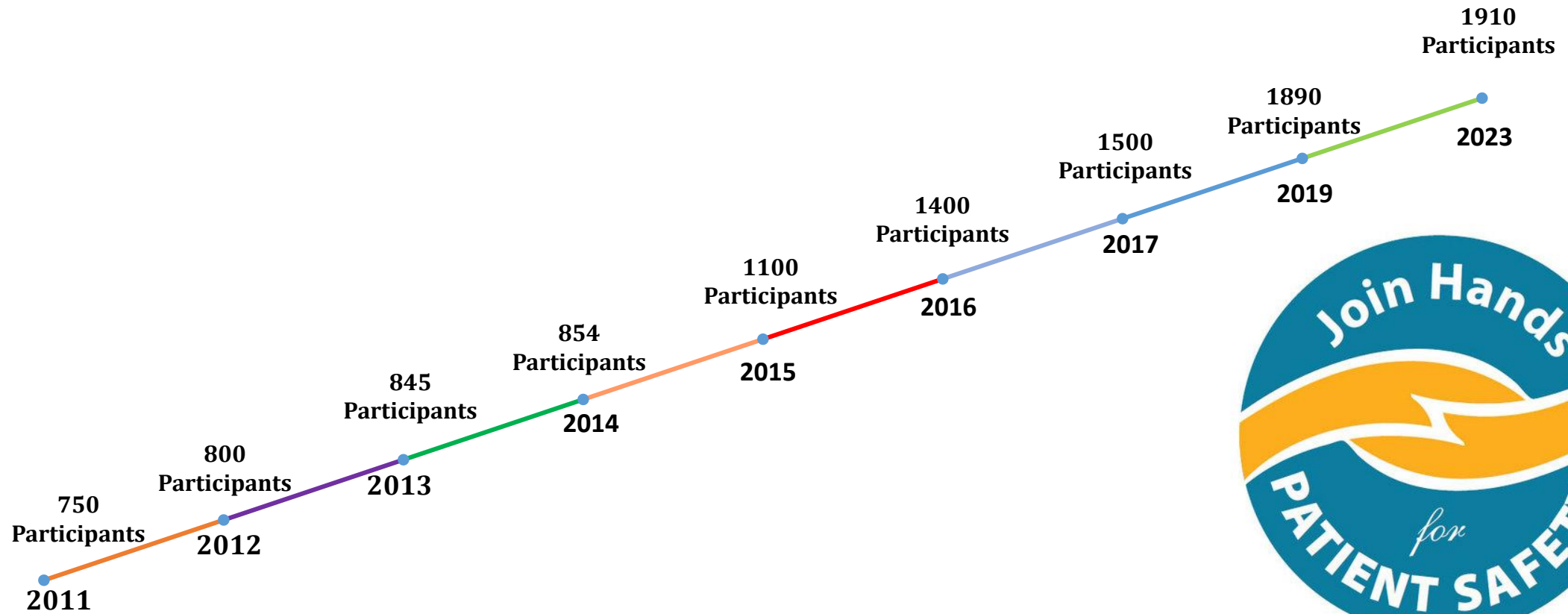
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2023

Evolution

...through our eyes



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Evidence

- Clinical outcomes are compared with international benchmark
- All near misses are being captured
- Zero sentinel events in past 3 years
- No medication errors reaches the patient
- Infection rates less than 2%
- Monitoring Staff Health & Safety

If you **satisfy**
1 PATIENT,



that reaches
4 NEW
PATIENTS.



If you **disappoint**
1 PATIENT,



that reaches
10 POTENTIAL
PATIENTS.



(Source: Solution Reach)

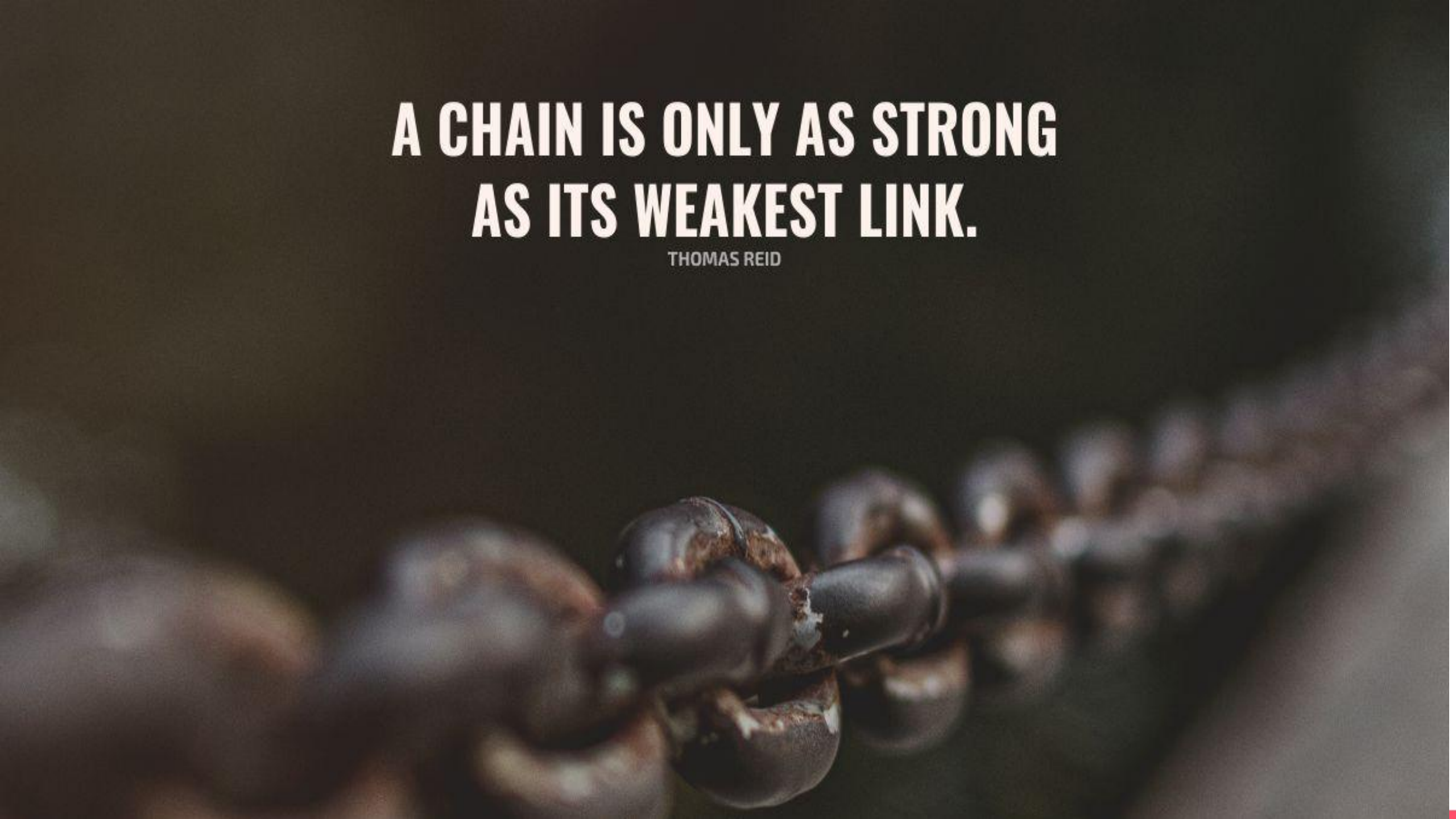


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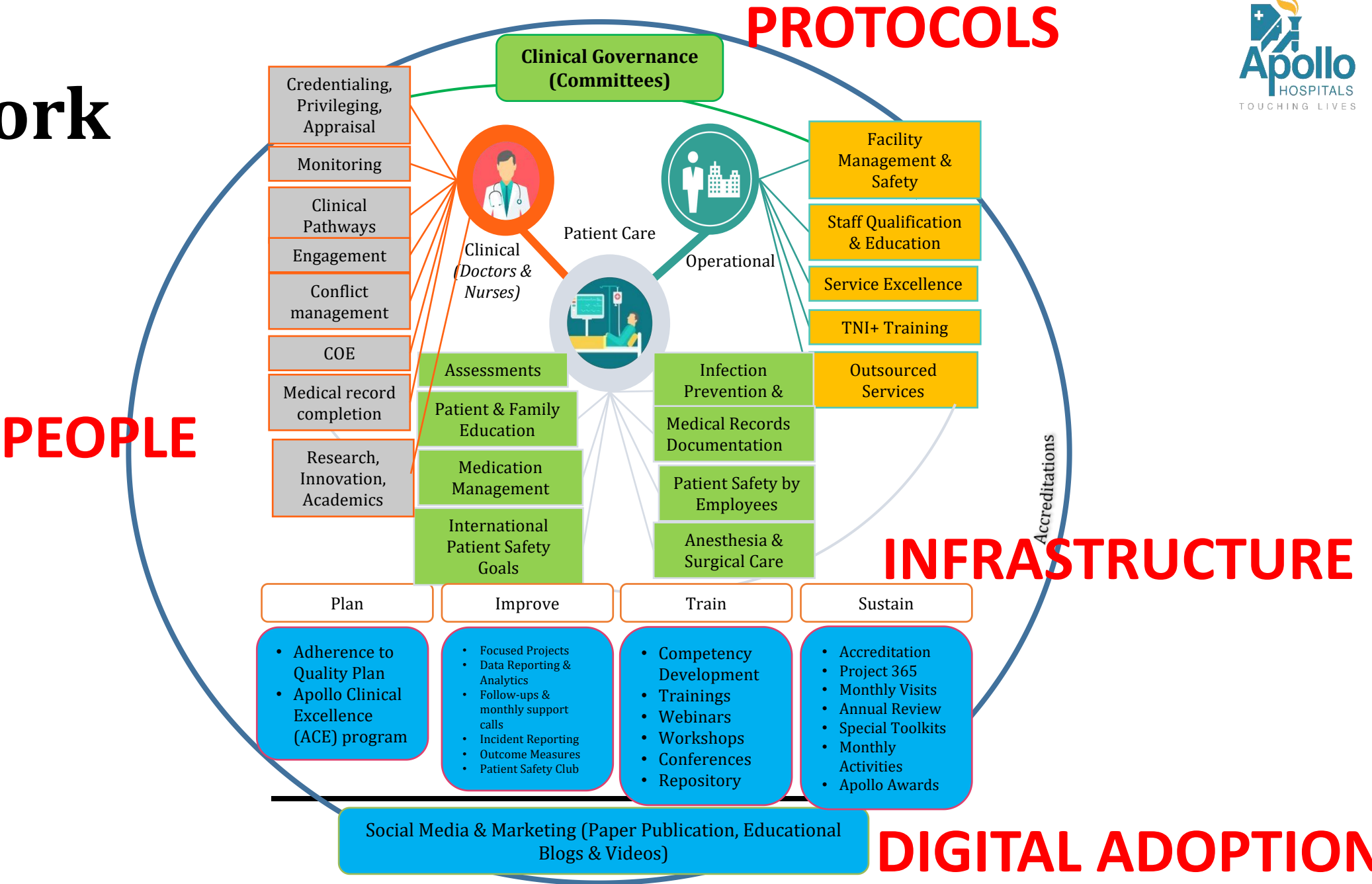
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**A CHAIN IS ONLY AS STRONG
AS ITS WEAKEST LINK.**

THOMAS REID



Apollo's Framework



- Primary owner**
- Medical Services
 - Quality Systems
 - Joint responsibility
 - Ops and other teams

Plan	Improve	Train	Sustain
<ul style="list-style-type: none"> Adherence to Quality Plan Apollo Clinical Excellence (ACE) program 	<ul style="list-style-type: none"> Focused Projects Data Reporting & Analytics Follow-ups & monthly support calls Incident Reporting Outcome Measures Patient Safety Club 	<ul style="list-style-type: none"> Competency Development Trainings Webinars Workshops Conferences Repository 	<ul style="list-style-type: none"> Accreditation Project 365 Monthly Visits Annual Review Special Toolkits Monthly Activities Apollo Awards

Social Media & Marketing (Paper Publication, Educational Blogs & Videos)

DIGITAL ADOPTION

