




**CAHO @ KOTTAYAM**

**HEALTHCARE**

**EXCELLENCE PROGRAM FOR  
SMALL & MEDIUM HOSPITALS**

-  **June 19th 2026 (Friday)**
-  **9.30am - 4.30pm**
-  **Caritas Hospital Kottayam**



**Scan Here**

**WHO CAN ATTEND**

- \*Hospital Owners**
- \*Doctors**
- \*Administrators/Quality Managers**
- \*OT / ICU / ward nurses**
- \*Pharmacist /Infection control nurses**

**REGISTRATION FEE RS 200/-**

**Industry Partner**



## PATRONS



**Dr VIJAY AGARWAL**  
President Emeritus  
CAHO



**Dr LALLU JOSEPH**  
President CAHO  
Associate GS & Quality  
Manager, CMC Vellore



**Dr PARAG R RINDANI**  
Secretary General CAHO  
Chief Executive Officer  
Wockhardt Hospitals Ltd

## ADVISORY COMMITTEE



**Mr Renjith Krishnan**  
Zonal Chairperson-South  
MD-Kinder Hospitals



**Dr Ilankumaran Kaliamoorthy**  
Chair- Healthcare Division  
Chief Executive Officer  
Apollo Hospitals - Chennai  
Region



**Dr Babu Narayanan**  
Chair- SHCO Wing  
Chief Business Officer & Head of  
Quality  
GEM Hospital, Chennai



**Dr P M Uthappa**  
Co Chair- Healthcare Division  
Group Chief Medical Director  
Consultant Nephrologist and  
Transplant Physician Narayana Health



**Dr K Balamurugan**  
Co Chair-SHCO Wing  
Chief Operating Officer  
Dr. Muthus Multi Speciality  
Hospital, Chennai



**Dr. Dhanya Michael**  
Secretary- Healthcare Division  
General Manager - Quality  
Rajagiri Hospital, Aluva



**Ms Freeda D'Souza**  
Secretary- SHCO Wing  
Managing Director  
Bharath Lifeline



**Mr Sijo Joseph**  
State Chairperson-Kerala  
Vice President  
Renai Medicity, Kochi



**Dr Divya S**  
South Zone Representative  
Quality Head  
Maharaja Agrasen Hospital,  
Bangalore



**Dr Naiju Ajumudeen**  
CAHO - City Representatiive Kollam  
ED& Sr Orthopaedic Surgeon -  
Division of Joint Replacement Surgery &  
Deformity Correction  
Dr. Naiju's Health Centre Hospital, Kollam



**Dr Rajarathinam**  
CAHO - City Representatiive TVM  
Chief Operating Officer, Chaithanya Eye  
Hospital and Research Institute  
Trivandrum, Kesavadasapuram (HO)



**Dr Beena K V**  
CAHO - City Representatiive Kochi  
Addtl. MS & Public Health  
HOD-Medical Administration  
& Public Health Department,  
Amrita Institute of Medical Science &  
Research Centre, Kochi



**Mr Saneeb Raghunathan**  
CAHO - City Representatiive Ernakulam  
Chief Operating Officer  
Mar Baselios Medical Mission Hospital,  
Kothamangalam

## ORGANISING COMMITTEE



**Rev. Dr. Binu Kunnath**  
Chief Patron, Director  
Caritas Hospital & Institute of  
Health Sciences, Kottayam



**Dr. Ajith Venugopalan**  
Organising Chairperson  
Chief Operating Officer & Group Head  
Caritas Hospital & Institute of Health  
Sciences, Kottayam



**Ms. Bhavana Nair**  
Organising Secretary  
Manager Quality,  
Caritas Hospital & Institute of Health  
Sciences, Kottayam

## PROGRAMME AGENDA

**DATE: 19th June 2026 (Friday) TIME: 09.00 AM – 04.30 PM**

SL NO	TOPIC	SPEAKER
9am – 9:30am Registration		
9:30am – 10:30am – SESSION 1: Hospital Finance		
9:30am - 10am	ABC of Hospital Finance	<b>Mr. Renjith Krishnan</b> Group CEO, Kinder Hospitals
10am - 10:30am	Cost Containment	<b>Dr. Gopinath Mamballikalam</b> Chief Operating Officer Aster MIMS, Kozhikode
10:30am – 11:00am INAUGURATION		

11:00am-11:15am Soujanya Narala, CEO, Shivam Medisoft Services

11:15am - 11:30am Tea Break

11:30 am - 12:30 pm - SESSION 2: Wages & Wallets: Adapting to New Minimum Wages & Growing Through Insurance

11:30am - 12pm

**Understanding Minimum Wages & its Implications**

**Mr. Ciros Joseph**  
Chief Human Resources Officer,  
Caritas Hospital & Institute of  
Health Sciences, Kottayam

12pm - 12:30pm

**Why Cashless Insurance is Mandatory?**

**Mr. Sijo Joseph**  
Vice President, Renai Medicity,  
Kochi

12:30 pm - 1:30pm - SESSION 3: Medico Legal Made Simple: What every small hospital must know?

12:30pm - 1pm

**Licenses for Clinical Operations**

**Dr. Dhanya Michael**  
General Manager, Quality,  
Rajagiri Hospital, Aluva

1pm - 1:30pm

**Medico Legal Challenges & Solutions**

**Dr. Ajith Venugopalan**  
Chief Operating Officer & Group  
Head, Caritas Hospital & Institute  
of Health Sciences, Kottayam

1:30pm - 2:30pm LUNCH BREAK

2:30pm - 3:15pm - SESSION 4: Infection Control That Works: Low-Cost, High-Impact Solutions (Panel Discussion)

2:30pm - 3:15pm

**Moderator:**  
**Ms Freeda D'Souza**  
Managing Director  
Bharath Lifeline

**Ms. Bhavana Nair**  
Manager - Quality, Caritas  
Hospital & Institute of Health  
Sciences, Kottayam

**2:30pm - 3:15pm**

**Dr. Anna George**  
Head Quality  
Aster India

**Dr. Shareen George**  
Professor & HOD, Microbiology,  
Al Azar Medical College,  
Thodupuzha

**Ms. Ravya Raju**  
Supervisor, Infection Control &  
Prevention, Caritas Hospital &  
Institute of Health Sciences,  
Kottayam

**Dr. Tinu Ravi Abraham**  
Professor (CAP), Neurosurgery  
Govt. Medical College, Kottayam

**Mr. K. B. Vinod Kumar,**  
Managing Partner & Lead  
Consultant, VBG Consulting  
Engineers, Kochi

**3:15pm - 4:15pm - SESSION 5: Fixing the Leak: Cost Reduction and Better Inventory Management**

**3:15pm - 3:45pm**

**Setting up Efficient Pharmacy Workflows**

**Ms. Anila Francis**  
Chief Materials Controller,  
Medical Trust Hospital, Kochi

**3:45pm - 4:15pm**

**Fixing the Leak and Cost Reduction**

**Capt. Ajitha Nair**  
CEO, KIMSHealth Hospital,  
Kottayam

**4:15pm - 4:30pm**

**Feedback  
& Closing Remarks**

**CAHO Team**

**CAHO @ COIMBATORE**

**HEALTHCARE  
EXCELLENCE PROGRAM FOR  
SMALL & MEDIUM HOSPITALS**



**July 11th 2026 (Saturday)**



**9.30am - 4.30pm**



**KG Hospital, Coimbatore**



**Scan Here**

**WHO CAN ATTEND**

- \*Hospital Owners**
- \*Doctors**
- \*Administrators/Quality Managers**
- \*OT / ICU / ward nurses**
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**REGISTRATION FEE RS 300/-**

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President Emeritus  
CAHO



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Secretary General CAHO  
Chief Executive Officer  
Wockhardt Hospitals Ltd



**Padma Shri Dr. G. Bakhavathsalam**  
Chairman,  
KG Hospital

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**Secretary- Healthcare  
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General Manager - Quality  
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**Ms Freeda D'Souza**  
**Secretary- SHCO Wing**  
Managing Director  
Bharath Lifeline



**Mrs Sandhya Cherian**  
**State Chairperson-TN**  
Vice President  
Frontier Lifeline Hospital,  
Chennai



**Dr Divya S**  
**SHCO South Zone  
Representative**  
Quality Head  
Maharaja Agrasen Hospital,  
Bangalore



**Ms. Vidya Mani**  
**City Representative, Chennai**  
Manager-Corporate Operations  
Apollo Hospitals Enterprises Ltd



**Mr Rufus Shakin**  
**City Representative, Trichy**  
Head - Operations & Quality  
Trichy SRM Medical College  
Hospital and Research  
Centre, Trichy

## ORGANISING COMMITTEE



**Mrs. Vasanthi Raghu**

**Organising Chair  
Vice Chairman,  
KG Hospital**



**Mrs. Avanthika Raghu**

**Organising Co Chair  
CEO, KG Hospital**



**Mr. Jeyakumar R**

**Organising Secretary  
Chief Operating Officer,  
KG Hospital**



**Dr. Sindhu**

**Convenor  
General Physician,  
KG Hospital**



**Mr. Murali Prasad**

**Organising Committee  
Member  
Quality Head KG Hospital**

<b>TIME</b>	<b>TOPIC</b>
<b>8:30 am - 9:00 am Registration</b>	
<b>9:00 am - 9:30 am</b>	<b>Patient Consents and Documentation: Protecting Small and Medium Hospitals</b>
<b>9:30 am -10:00 am</b>	<b>Legal Aspects of Medical Practice – Protecting the Doctor</b>
<b>10:00 am - 10:30 am</b>	<b>Effective and Efficient Pharmacy Workflows</b>
<b>10:30 am -11:15 am</b>	<b>Inauguration</b>
<b>11:15 am - 11:30 am Tea Break</b>	
<b>11:30 am - 12:00 pm</b>	<b>Cost Effective Infection Control Practices</b>
<b>12:00 pm - 12:30 pm</b>	<b>How to make Lab results reliable?</b>
<b>12:30 pm - 1:00 pm</b>	<b>Training and Employee Engagement in small hospitals</b>
<b>1:00 pm - 2:00 pm Lunch</b>	
<b>2:00 pm - 2:30 pm</b>	<b>Quality Indicators for SHCO</b>
<b>2:30 pm - 3:00 pm</b>	<b>CSSD Management- Myths &amp; Challenges</b>
<b>3:00 pm - 3:30 pm</b>	<b>Impact on Insurance &amp; Finance of Patient Treatment</b>
<b>3:30 pm - 4:00 pm Tea Break</b>	
<b>4:00 pm - 4:30 pm</b>	<b>Facility Management –Myths &amp; Challenges</b>
<b>4:30 pm - 5:00 pm</b>	<b>Valedictory &amp; Feedback</b>