



KIMSHEALTH

PATIENT MOBILE APP

BUSINESS CONTEXT & NEED

- **Covid pandemic resulted in reduced access to Healthcare:**
Patients struggled to physically access healthcare services and/or view their medical information.
- **Critical need to enforce social distancing:**
Patients risked infection while physically queuing up in hospitals to access services, make payments and buy medicines
- **Worrying increase in our carbon Footprint:**
Significant use of paper to print lab reports, payment receipts etc., resulting in negative environmental impact.
- **Patients were not in control of their healthcare decision/information**
Patients had to seek support from hospital to fix appointments, check availability of their reports or see the status of their discharge.
- **Family members were not empowered to digitally access information**
No way for *authorized* family members especially those outside India to easily see the patient's medical information in one place



KIMSHEALTH PATIENT MOBILE APP

*Thus, our initiative to create a comprehensive **patient-centric mobile app** that allows patients to remotely access medical information and medical services – resulting in reduced cost, patient delight, digital adoption and significant reduction in our carbon footprint.*

KEY FEATURES OF THE APP

KIMSHEALTH Patient App is a free Mobile App for patients to access their medical information and avail multiple healthcare services from the Hospital.

Some key features and benefits the Mobile App include:

- Fix Doctor Appointments
- Check Hospital Visit history
- View and download medicine prescriptions
- View current active medications
- View and download Lab reports and Radiology reports
- Track discharge process
- Download discharge summary
- Online payments for both OP and IP
- Manage health information of family members



BENEFITS OF THE APP

- **Anytime, anywhere access to medical information** resulting in patient delight and convenience. Relevant medical information always available at fingertips
- **Touch-Free delivery of healthcare information/solutions.** Reduced need for physical interaction resulted in higher productivity and lower Covid exposure
- **Medical records in your pocket:** Ability to download prescriptions/reports in pdf format, allowing easy viewing/sharing without excessive use of printouts
- **Reduced risk of Covid exposure** as physical visit is not needed to avail services, thus reducing Covid exposure during travel to/from/at hospital
- **Easy option of online payments,** resulting in reduced cash management, better traceability, accountability and automation of financial transactions
- **Environment friendliness via significant reduction in paper consumption,** contributing to reduced carbon footprint in line with our go-green initiative.
- **Digital adoption** helps in better tracking, automation and reporting of patient engagement



STAY CONNECTED TO GOOD HEALTH

Introducing
KIMSHEALTH Patient App

- Online Appointments
- Access to Lab & Radiology Reports
- Virtual Check-in
- Online Payments
- For Android & iOS Users

GET IT ON Google Play | DOWNLOAD ON THE App Store

KIMSHEALTH Patient App

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FUTURE POSSIBILITIES

The App offers an excellent, scalable platform to add additional features services, such as:

- **Additional Tele-Health offerings** like video consultation, wellness solutions, health monitoring services etc.
- **Extended Homecare services** via the App, with:
 - 24/7 vitals monitoring using IoT wearables
 - panic value alerts
 - Medication data entry
- **Continuity of Care**
 - Patient can enter data from other hospital/lab consultations
 - Patient in an emergency situation in a different hospital can use the mobile app to show their medical history
- **Extending App to other hospitals** will foster collaboration and adoption of standard interface for information viewing and sharing

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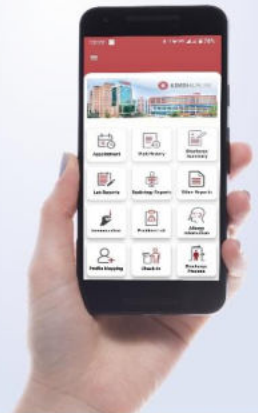
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 **KIMSHEALTH**



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