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CAHOCON 2025

COLLABORATION THE HEARTBEAT OF PROGRESS

12TH & 13TH APRIL 2025

AT HOTEL PULLMAN, AEROCITY,
NEW DELHI



**WHETHER ON THE
FIELD OR IN THE
HOSPITAL, EVERY
ROLE SUPPORTS
THE TEAM'S
SUCCESS**



THEME:

ENHANCING QUALITY THROUGH COLLABORATION -

TRANSFORMING HEALTHCARE TOGETHER

**ON 12th & 13th APRIL 2025 AT HOTEL PULLMAN, AEROCITY,
NEW DELHI**

11TH APRIL 2025

CAHOCON2025 PRECONFERENCE WORKSHOPS



Biomedical Equipment Management- The Role of Biomedical Engineers in Redefining the CriticalCare Units :Holy Family Hospital, Delhi



Risk Management In Hospitals:- Indraprastha Apollo Hospital, Satita Vihar, New Delhi



Patient Safety 2.0: Incident Analysis and Safety Culture Innovations : Dharamshila Narayana Superspeciality Hospital, Delhi



Evolving Role of Pharmacists in Patient Safety & Quality Improvement - Yashoda Hospital, Ghaziabad



PULP OF DENTAL QUALITY: Entry Level NABH Certification Program for Dental Clinics-online



Advanced Techniques and Technology in Implementing Best IPC Practices in Healthcare settings - Max Super Speciality Hospital, Vaishali, Ghaziabad



Futuristic Nursing - "Leveraging innovation, Informatics and Leadership for a Healthier Tomorrow" - Sarvodaya Hospital, Faridabad



Integrating Clinical Nutrition & Food Safety into Healthcare Quality Management for Enhanced Patient Safety - Amrita Hospital, Faridabad, New Delhi



From Design to Delivery: Future-Ready Hospital Infrastructure for Quality Care - Sehgal Neo Hospital, New Delhi



Decoding Clinical Governance from Theory to Practice -Fortis Escorts Heart Institute, New Delhi



Rehabilitation Excellence Beyond the Borders; Quality First! - Indian Spinal Injuries Centre, New Delhi



Enhancing Clinical Communication Skills - Maharaja Agrasen Hospital, New Delhi



11TH APRIL 2025

CAHOCON2025 PRECONFERENCE WORKSHOPS



AACI International
Surveyor Course- Amrita
Hospital, Faridabad



BSI & CAHO -
Preconference workshop-
Workshop on
Organizational
Requirements of ISO 7101:
2023 -



Hospital Associated
Venous ThromboEmbolism
(HA-VTE) Prevention- Sir
Gangaram Hospital- BLK-
Max Super Speciality
Hospital



Addressing
Barriers/Challenges to
Effective Leadership of
Quality Improvement -
Venkateshwara Hospital



JCI 8th Edition Standards
Workshop- Fortis Memorial
Research Institute



Navigating The Transition-
key Changes From Nabh
5th To 6th Edition- Online



Sustainability In
Healthcare- Indraprastha
Apollo Hospital, New Delhi



4E of Healthcare
Excellence- Hotel Royal
Cliff, Kanpur (Hybrid)



Round table- Reimagining
Healthcare Education: Join
Us for a Transformative
Workshop on Healthcare
Education Reform !
Integrating Patient Safety
and Quality Assurance -
Yashoda Healthcare



Ayush Healthcare
Excellence through Best
Practices



Redeeming the Spirit of
Medicine, Max
Superspeciality Hospital

ENHANCING QUALITY
THROUGH COLLABORATION

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ENHANCING QUALITY THROUGH COLLABORATION; TRANSFORMING HEALTHCARE TOGETHER



**12TH APRIL, 2025
(DAY-1)**

8 AM - 7 PM

***Check Annexures for
Parallel sessions**

**Peacock Ballroom,
Hotel Pullman
Aerocity, New Delhi**

+91-98703 18781

ENHANCING QUALITY
THROUGH COLLABORATION

8 AM - 9 AM

REGISTRATION

9 AM - 9:10 AM

GANESH VANDANA
(College of Nursing, Amrita Hospital, Faridabad)
CAHO ANTHEM & OPENING REMARKS

Dr Anupam Sibal, Organizing Chairperson
Dr Sanjeev Singh, Organizing Secretary
Dr Upasana Arora, Organizing Co-Chairperson
Dr Yash Paul Bhatia, Organizing Co-Chairperson
Dr Vijay Agarwal, President
Dr Lallu Joseph, Secretary General

CAHO Patrons: Dr Girdhar J Gyani
Dr. Venkatesh Thuppil
Dr. Alexander Thomas
Air Marshal (Dr) Pawan Kapoor
Dr. M I Sahadulla
Dr. Nagendra Swamy S.C.

9:10 AM - 10 AM

**SESSION I: ENHANCING QUALITY
THROUGH COLLABORATION: GLOBAL
PERSPECTIVES**

Chairperson: Dr. Girdhar Gyani
Director General, Association of Healthcare Providers India (AHPI)

Chairperson: Dr Yash Paul Bhatia
Hospital Planning and Design Consultant at Astron Hospital & Healthcare
Consultants Pvt. Ltd

Dr Jeffrey Braithwaite
NHMRC Leadership Fellow, Professor of Health Systems Research,
Faculty of Medicine, Health and Human Sciences, Founding Director, Australian
Institute of Health Innovation, Director, Centre for Healthcare Resilience and
Implementation Science
**Topic: Collaboration For Promoting Quality & Patient Safety - International
Experience**

Dr Peter Lachman
Course Lead for the SAFE and Essential Skills for New Consultants
Programmes, Royal College of Physicians of Ireland
Topic: Patient Safety - What Does The Future Hold?

Dr Peter Hibbert
Researcher, Australian Institute of Health Innovation, Macquarie University
Topic: Collaborative Learning From Patient Safety Adverse Events



ENHANCING QUALITY THROUGH COLLABORATION

10AM - 10:40 AM

SESSION II: DESIGN THINKING IN TRANSFORMING HEALTHCARE

Moderator: Dr. Abha Mehndiratta

Faculty & Improvement Advisor, Institute for Healthcare Improvement

Moderator: Dr Anuradha Pichumani

*Executive Director, Sree Renga Hospital, Director, Narbhavi
Multispeciality Hospitals, India, Board Member ISQua, ASQua*

Topic: Why Space Matters?

Dr Harish Chellani

*Distinguished Scientist, Society of Applied Studies, New Delhi, WHO
Consultant for Implementation Research, Former HOD of Pediatrics, VMMC &
Safdarjung Hospital, New Delhi, India*

(Prof.) Dr Arun K. Singh

*Advisor to Govt. of West Bengal, Former HOD, Neonatology - AIIMS Jodhpur,
Former National Advisor - Rashtriya Bal Swasthya Karyakram, Ministry of
Health & Family Welfare, India*

Dr Nuzhat Aziz

*Senior Obstetric Consultant & Lead Consultant, Obstetric Emergency
Department, Fernandez Hospital, Hyderabad, India*

Mr Pritipal Singh

*Former Director-Projects Max Healthcare; Author; Certified Independent
Director; ESG Specialist*

PRODUCT LAUNCH-5C NETWORK
(On stage - Mr. Kalyan Sivasailam, Mr. Manan
Reshamwalla)



ENHANCING QUALITY THROUGH COLLABORATION

10:40 AM - 11:40 AM INAUGURATION

- **Lamp lighting**
- **Welcome Address:** Dr Anupam Sibal
- **CAHO & its Journey:** Dr Vijay Agarwal
- **Introducing the Theme of the Conference:** Dr Lallu Joseph
- **Changing the Landscape of Healthcare in India:** Dr Upasana Arora
- **Guest of Honor ISQUA:** Dr Ezequiel Garcia Ellorio, President, ISQUA
- **INAUGURAL ADDRESS BY CHIEF GUEST: Smt. REKHA GUPTA, HONORABLE CHIEF MINISTER OF DELHI**
- **Launch of CAHO Initiatives :**
 1. International Journal for Healthcare Quality, Patient Centeredness & Safety (IJHQPCS) (On stage: Prof. Satish Chandra, Dr. Pratheesh, Dr. Chinmay)
 2. The Spark: Voice of CAHO (On stage: Dr. Darshana Rathod, Dr. Anila Mathan, Dr. Malathi, Dr. Ranjeeth James, Dr. Manish Kohli, Dr. Jothi Clara)
 3. Leading the way: Transforming healthcare practices (On Stage: Dr. Deepak Saxena, Dr. Suvin Shetty, Dr. Apurva Kumar, Dr. Medha Wadhwa)
 4. Essentials of Safe Anaesthesia (On stage: Dr. J Balavenkatasubramaniam, Dr. Lallu Joseph, Dr. Vasundhara Atre)
 5. Souvenir 2025 (On Stage: Dr. Raajiv Singhal, Fr. George)
 6. NABCB Third-Party Fire Audit Certification (Mr. Rajesh Maheshwari, CEO of NABCB, Ms. Keerthi D'Souza)
 7. Launch of new CQP centers: Sehgal Neo Hospital (On Stage: Sehgal Neo: Dr Narin Sehgal, Ms Rachana Sehgal, Ms. Abha Saxena, Mr. Dharmveer Bhalla, Ms Preeti Kumari, Ms Khushboo Malhotra, Mr. Kuldeep Sharma, Ms. Jyotsana, Ms Kalpana Sharma, Ms Monika Goel, Ms Joyce, Mr Suresh, Mr Pradeep Bansal, Mr Shiv Kumar, Ms Jasleen Kaur), CK Birla Hospital, CMRI (On Stage: Sombrata Roy, Debosmita Mallik Chakravarty, Santosh Shankar, Preetam Saha, Soma Bakshi, Haranibedita Mohanta), SRM Medical College Hospital and Research Centre, Trichy (On stage: Dr. A. D. Edukondalu, Mr. Rufus Shakin, Mr. Tamilselvan. K)
 8. Launch of Four New Divisions of the CAHO-Student Engagement Committee (CAHO-SEC) (On stage: Dr. Amitha Marla, Dr. Usha Manjunath, Medical wing: Dr. Jawahar Pillai, Dr Suneel Mundkur, Nursing: Dr. Latha Venkatesan and Prof. Elizabeth Varkey MHA: Dr. Aileen, Dr. Medha Wadhwa, Allied: Dr Sunita Saldanha, Dr Anuja Singh)
 9. Launch of 1 white paper by P4PSF entitled "Engaging Patients to Enhance Patient Safety" (On Stage: Mr. Som Mittal)
 10. Report: Roadmap to Address Vitamin D Deficiency in India (On stage: Dr. Aashish Chaudhry)
- **Honouring the Chief Guest & Guest of Honor:** Dr Yash Paul Bhatia
- **Vote of Thanks:** Dr Sanjeev Singh
- **National Anthem**



ENHANCING QUALITY THROUGH COLLABORATION

11:40 AM - 12:35 PM

SESSION III: VIKSIT BHARAT

Chairperson: Dr Atul Kapoor
Founder & MD, Regency Hospital

Chairperson: Dr Satyajit Kumar Singh
Managing Director, Ruban Hospital, Patna, Bihar

.....
Dr Atul Mohan Kochhar
Chief Executive Officer, NABH — National Accreditation Board for Hospitals
and Healthcare Providers
Topic: NABH Standards as Catalyst for Digital Adoption - India Story
.....

Dr Jitendra Sharma
MD & CEO, AMTZ
Topic: Building Healthcare Resilience through the Make in India Story
.....

Dr Vishwa Srivastava, MD
President & COO, SS Innovations International Inc.
**Topic: SS Innovations: Bridging Technology and Patient Care with Mantra 3
Surgical Robotic Systems**
.....

Mr Subroto Gupta
Chief Strategy & Transformation Officer, Compass Group India
Topic: Revolutionizing Healthcare Nutrition



ENHANCING QUALITY THROUGH COLLABORATION

12:35PM - 1:25 PM

SESSION IV: HEALTHCARE SUSTAINABILITY: WALK THE TALK

Chairperson: Dr Alexander Thomas
Founder & Patron of CAHO, AHPI

Chairperson: Dr Arun Garg
Chair and President, Canada India Network Society (CINS)
Clinical Professor, Laboratory Medicine and Pathology, University of BC

Mr Andrew Rosen
Vice President, Joint Commission International
Topic: Collaboration in Patient Safety: High Reliability, Continuous Improvement, and Environmental Sustainability

Dr Victoria Lee
Former CEO & President, Fraser Health Authority
Topic: Sustainable Healthcare — Fraser Health Experience

Mr. Peter Friedrich,
Managing Director, PTS division, Sumetzberger, Austria
Topic: Pneumatic Tube System Integration with Advanced Lab and Pharmacy Automation

LAUNCH:
SUPPLY CHAIN LEADERS FORUM
(LEAD - MR. VINOD KUMAR & TEAM)
&
SHCO FORUM
(LEAD : FR. JOHNSON VAZHAPPILLY, MR.
RENJITH KRISHNAN, DR. NIRMAL FREDRICK,
DR. FRANCIS ROY, MR. ADEL, DR. MALATHI,
DR. BALAMURUGAN. MS. GAYATHRI
SANDEEP)
&
RELEASE OF WHITE PAPER BY CAHO
STUDENT ENGAGEMENT COMMITTEE
(CAHO-SEC) (LEAD: DR. AMITHA MARLA)
&
HEALTHCARE ENGINEERS FORUM — 3
DIVISIONS
HES (HOSPITAL ENGINEERING SERVICES),
BIOMEDICAL, HOSPITAL PLANNING
(LEAD: MR. KB VINOD KUMAR, MR. ARUL
PRAKASH, MR. NEELESH SHINDE, MR.
CHOKKALINGAM, MR. PREM CHANDER,
MR. VIJAYAKRISHNAN P, MR. DEEPAK
AGARKHED, MS. JENIFFER)



ENHANCING QUALITY THROUGH COLLABORATION

1:25 PM - 2:05 PM

AWARDS PRESENTATIONS

Guests of Honor: Dr Shin Ushiro & Dr Shani De Silva

CAHO: AM (Dr) Pawan Kapoor, Dr Vijay Agarwal & Dr Lallu Joseph

Program Coordinators:

1. **Endosafe: CAHO & ASP:** Dr. Parivalavan Rajavelu & Ms. Dhanya Michael, Mr. Nikunj Goenka, Ms. Barnali Banik

2. **iComply:** CAHO, Amneal & SafeCare: Dr J Jayalakshmi, Dr Grace Mary John, Dr Roelinde Bakker

2:05 PM - 2:50 PM

SESSION V: GRAND DEBATE

Moderator: Dr Clive Fernandes

Global Healthcare & Patient Safety Leader, Senior Vice President, Group Clinical Director & Group COO Wockhardt Hospitals

Moderator: Dr Narayan Pendse

VP, Medical Strategy & Operations, Project Head, Medical IT, Fortis Healthcare

Topic: Is Accreditation Just "Woh Paanch Din"?

For: Dr Neil Sequeira

COO, Thane Cancer Hospital

For: Dr Anil Mulpur

Joint Director, Sri Sathya Sai Institute of Higher Medical Sciences, Puttaparthi Prasanthinilayam, India

Against: Dr Sanjeev Singh

Medical Director, Amrita Hospital, Faridabad

Against: Dr Parag Rindani

CEO & Senior Vice President Wockhardt Hospitals Group

2:50 PM - 3:25 PM

SESSION VI: CLINICAL GRAND ROUNDS: ENHANCING EXCELLENCE

Chairperson: Dr Aparna Jairam

Founder and Director, Asavlee Dr Aparna's Pathology Laboratory, Mumbai, India; Chairman, CAHO Diagnostic Centres

Chairperson: Dr Bishnu Panigrahi

Group Head of Medical Strategy and Operations, Fortis Healthcare, New Delhi, India

Rtn. Dr J. Balavenkatasubramanian

Senior Consultant Anaesthesiologist & Academic Director
Department of Anaesthesia and Perioperative Care
Ganga Medical Centre and Hospital, Coimbatore, India

Topic: Perioperative Patient Safety: Role of Anaesthesiologists

Dr Aashish Chaudhry

Managing Director, Aakash Healthcare Super Speciality Hospital, New Delhi
Topic: Redefining Surgical Patient Experience



ENHANCING QUALITY THROUGH COLLABORATION

3:25 PM - 4:15 PM

SESSION VII: LEARNING FROM INTERNATIONAL ACCREDITATION ORGANIZATIONS

Chairperson: Dr Arati Verma

Senior Vice President - Medical Quality, Max Healthcare, New Delhi, India

Chairperson: Fr Johnson Vazhappilly

Executive Director & CEO, Rajagiri Hospital

Dr Amena Malik

Consultant Advisor in Medical Regulation at the National Health Regulatory Authority (NHRA) of Bahrain

Topic: The Value of Implementing a National Accreditation Program

Mr Majid Zahoor

Global Director, Healthcare Sector, BSI

Topic: ISO 7101: A Blueprint for Redefining Quality, Patient Safety, and Prioritizing Healthcare Outcomes

Kresimir Antonio Paliska

Group CEO, SVP AACI America

Topic: The Centers of Excellence Standards: Do They Contribute to Creating the Culture of Safety

LAUNCH:

**SUSTAINABLE EVENT CERTIFICATION OF CAHO
(LEAD: DR. KARAN THAKUR, MS. KEERTHI D'SOUZA,
DR. NARIN SEHGAL, MR. SATISH KAPOOR,
MR. PALANIAPPAN)**

4:15 PM - 5:00 PM

SESSION VIII: MEDICAL VALUE TRAVEL - OPPORTUNITIES & CHALLENGES

Moderator: Dr. Deepak Saxena

Director, Indian Institute of Public Health Gandhinagar, India

Moderator: Dr Gaurav Agarwal

Vice President Operations & Unit Head, Max Super Speciality Hospital, Vaishali

Cmdt. Pankaj Mishra

ODS, Rapid Response Cell

Dr. Pralok Gupta

Centre for WTO studies,
Ministry of Commerce

Dr M I Sahadulla

Founder Chairman & Managing
Director, KIMS Healthcare
Management Ltd, India

Dr. Monika Kochar

Advisor Health, Dakshin

Dr Mohammed Afsal

Medical Director and Chief Flight
Physician, Bluedot Air Ambulance

Dr Mradul Kaushik,

Senior Director - Operations and
Planning & Chief Operating Officer
(Cluster-1), Max Healthcare

HEM. Una Lenda Maree Edward

First Secretary, High Commission
of Nauru, New Delhi, India



ENHANCING QUALITY THROUGH COLLABORATION

PRODUCT LAUNCHES:
ZUVERLASSE HYGIENE INDIA PVT LTD
(HYDROPRO & CLENNZYME)

5:00 PM - 5:40 PM

SESSION IX: TRANSFORMATION & OPPORTUNITIES IN HEALTHCARE

Chairperson: Dr Manish Kohli
Founder, Pul Alliance for Digital Health and Equity

Chairperson: Dr Raajiv Singhal
Founding Member, Managing Director & CEO, Marengo Asia Healthcare

Dr Pankaj Raina
Leader Medical Affairs MDS India/South Asia, Becton Dickinson Private Limited
Topic: Reducing Risks and Improving Vascular Access Outcomes - VAM India Baseline Insights

Dr Sachin Indane
Co-founder & CEO, Isansys Lifecare India
Topic: Safe Wards driven by digital Monitoring

Ms Roelinde Bakker
Director, SafeCare, Amsterdam, The Netherlands
Topic: Digital Quality Improvement Journey - Experience of SafeCare from LMIC

Mr Jagadeesh R
Vice-President, Product & Application Head, Narayana Health
Topic: Next is Now: Crafting the Digital Backbone of Modern Healthcare



ENHANCING QUALITY THROUGH COLLABORATION

5:40 PM - 6:55 PM

AWARD-WINNING PRESENTATIONS FOLLOWED BY GRADUATION CEREMONY

Chief Guest For CAHO-ACE Award Ceremony -

Dr. Peter Hibbert & Mr. Govind Hari

On stage

Mr. Rajiv Gupta, Dr. Vikram Guduri, Dr Vijay Agarwal, Dr Lallu Joseph, Dr. Shankar Sengupta, Dr J Jayalakshmi

Chief Guest For Graduation Ceremony -

Dr. Jeffrey Braithwaite

Dr. Arun Garg

On Stage:

Dr Vijay Agarwal

Dr Lallu Joseph

ISQUA Fellowship:

- Dr. Ezequiel Garcia Ellorio
- Dr. Peter Lachman
- Dr. Anuradha Pichumani

Advanced CPQIH:

- Dr Suneel Mundkur,
- Dr Parivalavan Rajavelu

Advance CPHIC:

- Dr J Jayalakshmi,
- Dr Aruna Poojary

LEADS:

- Dr Stewart Dickson
- Dr Shweta Prabhakar

CHRM:

- Dr Lallu Joseph

IIM Shillong:

- Dr Lallu Joseph
- Dr Jeet Patwari

CAHO Skills for MED:

- Dr Parivalavan Rajavelu

CICP Awards:

- Dr. Aruna Poojary,
- Dr Malathi M,

Chief Guest Prize Distribution Ceremony:

Mr. Rupak Barua & Dr. Sanjeev Singh

On Stage:

Dr Vijay Agarwal

Dr Lallu Joseph

Olympiad Awards: Professionals:

- Dr. Geeta Fulari
- Dr Malathi M
- Ms. Vidya Mani

Students:

- Dr Amitha Marla
- Dr Usha Manjunath
- Dr Malathi M

Quality Quiz Winners

- Dr Anna George
- Prof. Elizabeth Varkey
- Ms. Devashri Chatterjee

CEO Boot Camp:

- Fr Johnson Vazhappilly
- Dr Parag Rindani

IIPHG Best Practices Award

- Dr. Deepak B Saxena
- Dr. Bipin Chevale
- Dr. Ravi Kumar R
- Dr Suvin Shetty
- Dr. Apurva Kumar Pandya
- Dr. Medha Wadhwa

6:55 PM - 7:35 PM

CAHO ANNUAL GENERAL BODY MEETING AND OPEN HOUSE

7:35 PM ONWARDS

BANQUET (BY INVITATION) MS. DEVASHRI CHATTERJEE & TEAM

COLLABORATION THE HEARTBEAT OF PROGRESS



13TH APRIL, 2025
(DAY-2)

7:30 AM - 5:00 PM

Hotel Pullman
Aerocity, New Delhi

+91-98703 18781

ENHANCING QUALITY
THROUGH COLLABORATION

7:30 AM - 9:30 AM

PLATFORM PRESENTATIONS

Chairperson: Dr H S Chhabra, Dr Deepak Singla

Coordinated by Dr Suvin Shetty

Jury: Dr Suneel Mundkur, Dr Nirmal Frederick, Ms Gracy Mathai, Dr Parivalavan Rajavelu, Dr Pinky Yadav, Dr Amitha Marla, Dr Sathish Devadoss, Dr Anila Mathan, Dr Ashish Shukla, Dr Nihar Bhatia

9:30 AM - 10:20 AM

SESSION X: PATIENT FOR
PATIENT SAFETY

Dr. Ezequiel García-Elorrio
Department of Quality, Patient Safety and Clinical
Management/Director Health Care Quality and Patient Safety
TOPIC: Global Perspective on Patient Engagement

Moderator: Mr Som Mittal
Chairman, Patient for Patient Safety Foundation
Former President and Chairman, NASSCOM

Moderator: Dr Bhupendra Kumar Rana
Chief Executive Officer
Quality & Accreditation Institute (QAI)

TOPIC: Patient For Patient Safety

Dr Charu Singh
Prof and HOD Pain and Palliative Medicine,
Amrita Institute of Medical Science and Research Centre

Dr Jeet Patwari
Managing Partner, Pinnacle Healthcare Consultants
Zonal Chairman, CAHO East Zone

Ms Sheetal Agarwal
Founder & Director, Clownselors Foundation

Dr Malathi Murugesan
ID Consultant & HIC Officer, Meenakshi Superspecialty Hospital,
Madurai, India

LAUNCH

Patient Consent-Educational Material in 7 languages
(LEAD: DR. ADIL KHAN & TEAM)



ENHANCING QUALITY THROUGH COLLABORATION

10:20 AM - 11:00 AM

SESSION XI: COLLABORATIVE RESEARCH TO ENHANCE QUALITY AND PATIENT SAFETY

Moderators: Dr Rahul Deshmukh

Medical Director and HOD-Anesthesiology, MEDCARE Orthopaedics and Spine Hospital, Dubai, UAE

Moderators: Dr Pratheesh Ravindran

HOD & Professor Neurosurgery, Deputy Medical Superintendent Superspecialty Services, Mahatma Gandhi Medical College and Research Institute, Puduchery

Topic: Collaborative Research to Enhance Quality and Patient Safety

Dr Dato' Ravindran Jegasothy

Councillor & Chief Surveyor, MSQH

Prof. Satish Chandra

Consultant, Pure Health SEHA, UAE

Dr Joseph John

Professor & Head, Department of Clinical Hematology and Bone Marrow (Stem Cell) Transplantation, CMC Ludhiana

Dr Chinmay Shah

Professor and Head, Department of Physiology & Additional Medical Superintendent. Government Medical College & Sir T Hospital, Bhavnagar

11:00 AM - 11:45 AM

SESSION XII: SHARING BEST PRACTICES: BREAKING THE SILOS

Chairperson: Dr Anupam Sibal

President, Global Association of Physicians of Indian Origin
Group Medical Director and Senior Pediatric Gastroenterologist and Hepatologist, Apollo Hospitals Group

Chairperson: Dr Samir Singh

Vice President, Medical Services, CK Birla Hospital Pvt. Ltd, Jaipur

Keynote address: Mr DS Negi

CEO, Rajiv Gandhi Cancer Institute & Research Centre (RGCIRC), New Delhi, India

Topic: Together we heal: Unlocking the power of generosity

Topic: Leading by Example : How hospital Boards Can Foster a Culture of Quality and Safety

Dr Rakesh Gupta

Chairman and Medical Director of Sarvodaya Hospital and Research Center, New Delhi, India

Dr PM Uthappa

Group Chief Medical Director, Narayana Health, Bengaluru, India

Mr. Prashant Sharma

Managing Director Charnock Hospital SKM Group Kolkata, India.

Dr Shin Ushiro

Deputy Director and Divisional Director of the Division of Patient Safety in Kyushu University Hospital, Japan



ENHANCING QUALITY THROUGH COLLABORATION

11:45 AM - 12:40 PM

SESSION XIII: POTPOURRI

Chairperson: Dr Venkatesh Thuppil

CEO & Director, Foundation for Quality India (FQI)

Chairperson: Dr Narin Sehgal

Medical Director and Head

Department of MAS, Metabolic and Bariatric Surgery, Sehgal Neo Hospital

.....
Keynote Speaker: Dr B N Gangadhar

Chairman, National Medical Commission, India

Topic: Redeeming The Spirit of Medicine: Improving

Patient Outcomes By Creating A Joyful Workforce

.....
Mr Kalyan Sivasailam

Co-Founder at 5C Network, India

Topic: AI Implementation on Radio Imaging

Dr Manodeep Sen

Professor, Department of Microbiology,

Dr RML Institute of Medical Sciences, Lucknow, India

Topic: Standards in Hand Hygiene - The Right Hand Rub

Speaker: Dr. Arun Khemariya

Senior Clinical Specialist, Elsevier

Topic: Ensuring Responsible Deployment of Generative AI





ENHANCING QUALITY THROUGH COLLABORATION

12:40 PM - 1:30 PM

SESSION XIV: WALKING THE TIGHT ROPE

Moderator: Mr Gaurav Loria
Senior Vice President, Head Operations, Apollo Hospitals

Moderator: Dr Anna George
Group Head Quality, Aster DM Healthcare LTD, India

Topic: Balancing Compliance and Practicality in Healthcare Quality Management

Dr Sravan Kumar
MHA, FACHE, CPHQ, HACF, Head of Quality and Patient Safety, Mediclinic City Hospital, Dubai, UAE

Dr Deepinder Singh
Regional Head, Patient Safety and Quality, NMC Healthcare, UAE

Dr Neesha Nair
AGM Medical Affairs, Quality and Patient safety, Aster DM Healthcare GCC, Dubai, UAE

Ms. Rashmi Srivastava
Vice President, Group Quality, Narayana Health, Bengaluru, India

Dr Shaik Mohiuddin
Chief Quality Officer, Al Dhafra Hospitals, Abu Dhabi, UAE

Dr Jennifer Kozaily
Director of Risk Management, American Hospital Dubai, UAE

Mrs. Gracy Mathai
Group Chief — Quality and Governance
Baby Memorial Hospitals.

LAUNCH

CAHO Health-tech Excellence Forum
(Lead - Dr. Manish Kohli & team)

&

CAHO Laundry Excellence Program in Association with Band Box Cleaners, Kolkata

(On Stage: Mr. Vishal Motwani, Mr. Akshat Motwani)

&

MoU with Mahatma Gandhi University of Medical Science & Technology (MGUMST), Jaipur

On stage: Dr. Vijay Agarwal, Dr. Lallu Joseph, Prof. (Dr.) Achal Gulati, Dr. Sandeep Narula



ENHANCING QUALITY THROUGH COLLABORATION

1:40 PM - 2:10 PM

**PENTATHLON: DR ARINDAM KAR,
DR DARSHANA RATHOD, DR
DEBDATTA DAS**

2:10 PM - 2:30 PM

**SESSION XV: STAR TREK : COFFEE
PE CHARCHA**

Moderator: Air Marshal (Dr) Pawan Kapoor (Retd)
Patron, CAHO

Star: Dr Narottam Puri
Principal Advisor, QCI
Advisor (Medical), Fortis Healthcare
Advisor, FICCI Health Services and MVT, New Delhi, India

2:30 PM - 3:20 PM

**SESSION XVI: MULTISECTORAL
ENGAGEMENT FOR ENHANCING
PATIENT SAFETY**

Moderator: Dr Vijay Agarwal,
President, Consortium of Accredited Healthcare Organizations

Moderator: Dr Lallu Joseph
Secretary General, CAHO

**Topic: Impact of Forums in Enhancing Good
Practices**

Dr Saril VS
Deputy General Manager- Sakra Institute of Rehabilitation Sciences (SIRS), Sakra
World Hospital, Bengaluru, India , (JV of SECOM & TOYOTA TSUSHO, Japan)

Dr Sanghamitra Chakravarti
HOD, Dept of Nutrition & Dietetics, Medica Superspecialty Hospital,
Kolkata, (Under Manipal Hospitals), India

Ms Manisha Pal
EC, Indian Pharmaceutical Association (Hospital Division), Mumbai, India

Dr Elizabeth David
Director, Nursing & Organisational Excellence, Rajagiri Hospital,
Chunangamvely, Aluva, Ernakulam District, Kerala, India

Mr Vinod Kumar
Engineering consultant, V B G Consulting Engineers & Consultant
Engineering and Safety, Rajagiri Hospital, Kochi, India

Dr Umashankar Raju
General Manager Operations and Quality, Apollo Hospitals Enterprise Ltd,
Bengaluru, India

Ms Keerthi D'Souza
Director, Life Giver Professional Services LLP, India

Dr Sankar Sen Gupta
Medical Superintendent, Chittaranjan National Cancer Institute, Kolkata



ENHANCING QUALITY THROUGH COLLABORATION

3:20PM- ONWARDS

VALEDICTORY SESSION

- Welcome Address
- Chief Guest: Dr Pankaj Kumar Singh, Minister of Health & Family Welfare, Transport & Information Technology, Government of NCT of Delhi.
- Address by Guest of honour: Dr. Naresh Trehan, Chairman & Managing Director, Medanta, The Medicity, India
- Announcement of CAHOCON2026, SAKCON2025, CAHOTECH2025, DIAGNOSTICON2026, ACREHEALTH2025
- Awards Presentation as follows:
 - Lifetime Achievement Award
 - Lifetime Achievement Award: International
 - Quality champion Award
 - Young Quality Achiever Award
 - Young Clinician Leader in Quality & Patient Safety (Dr. Joseph Fidelis Memorial) Award
 - National Patient Safety Champion Award & Scholarship – Nirmala Devi Endowment Prize
 - State Chairperson, Tripura
 - Best State Chairperson Award
 - Platform Presentation Competition
 - Lightning Talks
 - Poster Competition Awards
 - Clinical audit Award
 - Best Research Publication in Quality
 - Best Video Award
 - Fire & Life Safety Excellence Award for Hospitals
 - Sustainability Award
- Vote of Thanks by Dr Lallu Joseph
- National Anthem

**ENHANCING QUALITY THROUGH COLLABORATION -
TRANSFORMING HEALTHCARE TOGETHER
ON 12th & 13th APRIL 2025
AT HOTEL PULLMAN, AEROCITY, NEW DELHI, INDIA**

PRESENTATIONS

Time	Room	Activity
12TH APRIL, 2025		
2:30 PM to 4:30 PM	Co-meeting#1	Video Presentation Competition
2:30 PM to 4:30 PM	Co-meeting#2	Best Research Publication
2:00 PM to 4:00 PM	Co-meeting #11	Best Clinical Audit Presentations
12:30 PM to 2:00 PM	Co-meeting #5	Poster Presentation – Clinical Services
1:00 PM to 1:30 PM	Co-meeting #5	Poster Presentation – Student
1:30 PM to 2:45 PM	Co-meeting #5	Poster Presentation – General & Support Services
2:45 PM to 4:00 PM	Co-meeting #5	Poster Presentation – Nursing Services
13TH APRIL, 2025		
10:00 AM to 12:00 PM	Co-meeting #5	Lightning Talks

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Time	Room	Activity
12:30pm -2:00 pm	Co-meeting #1	Lunch-eon Meet : Driving Excellence in Healthcare: Insights from the ISO 7101 Journey and Pilot Implementations by BSI
4:45 pm to 5:45 pm		Safewards driven by Digital Monitoring Speaker- Sachin Indane, Isansys Lifecare India
12:00pm -2:00 pm	Co-meeting#2	Lunch-eon Meet : Pressure Injury Advisory Board Meeting by Molnlycke
12:30 pm -2:00 pm	Co-meeting#4	Lunch-eon Meet : Future-Proofing Healthcare – Sustainability, Leadership and Impact by Molbio Diagnostics
2:30pm -4:00 pm		Round Table Meeting : Patient Safety in Diagnostics with AI by CAHO Diagnostic Division
4:30pm -5:30 pm		Round Table Meeting – Novelty in Neutraceuticals by CAHO Dietitics Forum
12.15 PM -1.00 PM	Co-meeting #6	COACH Meeting
1.15 pm onwards		Industry Connect (Board Room)
2:00 pm -3:00 pm	Co-meeting#10	Round Table Meeting – Your Gateway to Global quality & patient Safety by ISQua
3:30 pm -4:30 pm		CAHOCON 2026 Organizing Committee Meeting
4:45 pm -5:45 pm		CAHO International Advisory Committee Meeting
12:15pm -1:15 pm	Co-meeting#13	Sustainability Excellence Award presentation
1:45 pm -2:45 pm		Round Table meet: CASE-CAHO's Assessment for Sustainable Events by CAHO's Sustainability
3:00 pm -3:45 pm		Roundtable by IIPHG
4:00 pm - 5:00 pm		Round Table Meet -Supply Chain Leaders Forum



**ENHANCING QUALITY THROUGH COLLABORATION -
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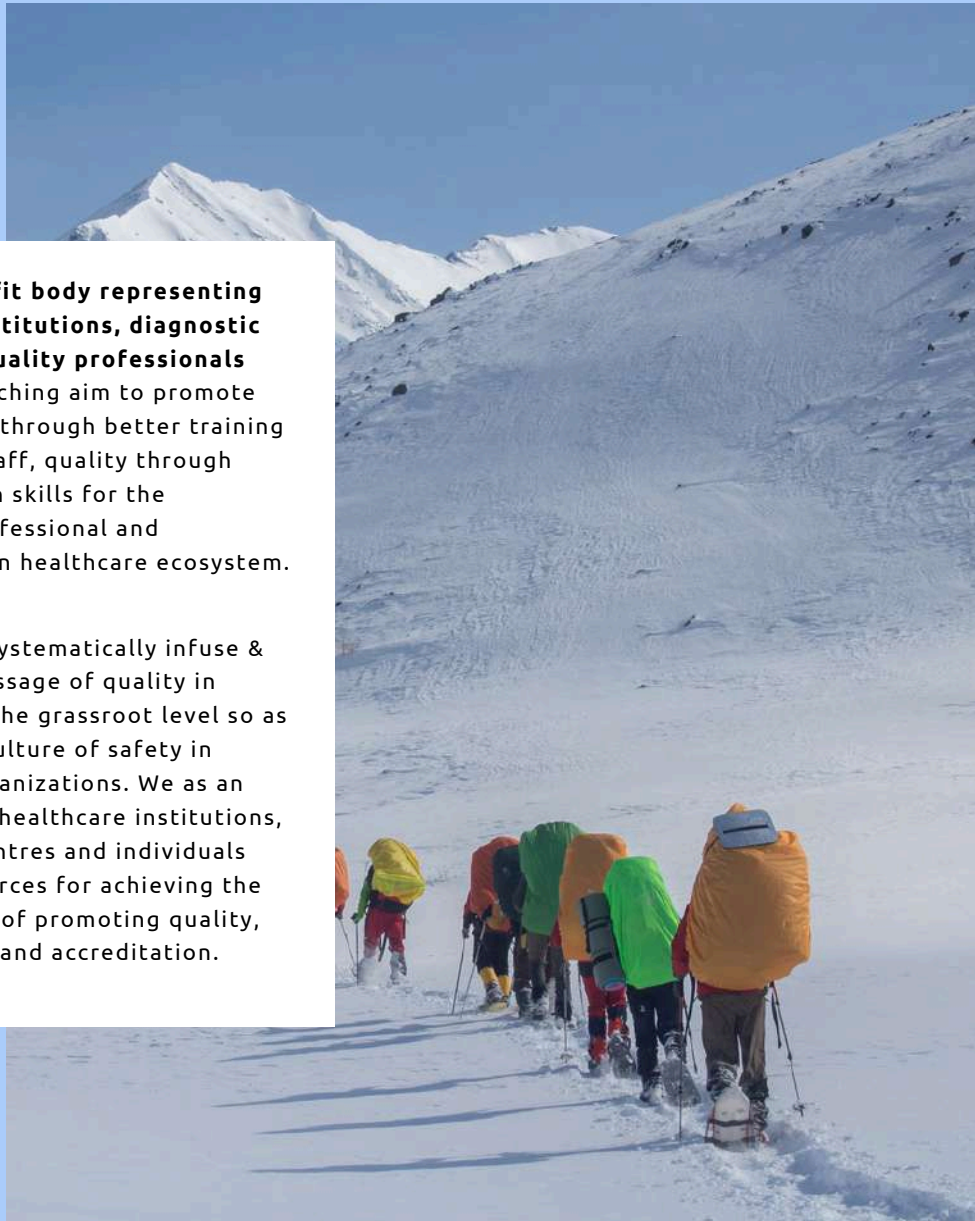
Time	Room	Activity
9:00 am - 10:00 am	Co-meeting #1	CQP- CXO Round Table Meet by CAHO Healthcare Division
11:00 am - 12:00 pm		Round Table Meet : ENDO-SAFE Excellence by Advanced Sterilization Products (ASP)
9:00 am - 10:00 am	Co-meeting #2	Round Table Meeting : Leadership in Healthcare - by CINS & LEADS GLOBAL
10:30 am - 11:30 am		Round Table Meeting : HealthTech by CAHO Technology Forum
12:30 pm - 2:00 pm		Lunch-eon Meet : The Role of Information in Improving Clinical Quality and Patient Outcomes by Wolters Kluwer
9:00 am - 10:00 am	Co-meeting#4	CAHO Healthcare Engineers Forum Meet
10:30 am - 11:30 am		Round Table Meeting : One Stop ID solution from Biomeriux
11:45 am - 1:15 pm		CAHO SHCO Forum -Crisis to Confidence: Leadership Lessons for Small and Medium HCO
12:30 pm - 1:30pm	Co-meeting # 10	CAHO Advance CPQIH Meet
11:00 am - 12:00 pm		Effectiveness of Ambulance Services by RED Health
9:00 am onwards	Co-meeting #11	Industry Connect
11:00 am - 12:00 pm	Co-meeting # 13	Endosafe - session followed by Centre Excellence certificate distribution
12:30 pm to 1:30 pm		iComply session followed by Centre Excellence certificate distribution
1:30 pm - 2:00 pm		ACE CSSD Prizes
2:00 pm - 2:30 pm		CICP Certificates Distribution
2:30 pm to 3:00 pm		National Quality Olympiad Certificates Distribution
3:00 pm to 3:30 pm		Announcement of CQP Centres Renewal Certificate - Handover

**Parallel Session in Co-Meeting Rooms
13th April 2025**

ABOUT CAHO

A not-for-profit body representing healthcare institutions, diagnostic centres and quality professionals with an overarching aim to promote patient safety through better training for hospital staff, quality through communication skills for the healthcare professional and accreditation in healthcare ecosystem.

Our aim is to systematically infuse & spread the message of quality in healthcare at the grassroot level so as to develop a culture of safety in healthcare organizations. We as an association of healthcare institutions, diagnostics centres and individuals pool our resources for achieving the common goals of promoting quality, patient safety and accreditation.



COMMITTED TO SAFER HEALTHCARE



April 2025

NEW DELHI

Enhancing Quality through Collaboration: Transforming Healthcare Together

TOWARDS SAFER
HEALTHCARE



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