

2024 UPDATE

Happy New Year

Dear Members, Partners, and Stakeholders,

As we step into 2025 with renewed hope and determination, it is a moment of reflection, gratitude, and optimism for the journey ahead. The Consortium of Accredited Healthcare Organizations (CAHO) has made remarkable progress in advancing healthcare quality and patient safety over the past year, and none of it would have been possible without your unwavering support, collaboration, and trust in our mission.

The year 2024 has been a testament to the power of collective effort and shared purpose. From expanding our training initiatives to forging innovative partnerships, from empowering diagnostic excellence to fostering community engagement, we have worked tirelessly to strengthen the resilience and effectiveness of the healthcare ecosystem. Our commitment to patient safety, quality enhancement, and accreditation has not only driven operational improvements but has also brought us closer to realizing a unified vision for a safer and more efficient healthcare landscape.

As we embrace the opportunities and challenges that 2025 presents, we remain steadfast in our resolve to elevate standards, inspire innovation, and catalyze collective action for a healthier tomorrow. Together, we aim to build upon our successes, set new benchmarks, and explore uncharted pathways to create a lasting and meaningful impact on the lives we serve.

We are delighted to present the 2024 Year-End Report, a comprehensive reflection of the achievements and progress realized through the collective efforts of the CAHO family. This report underscores the milestones we have reached and provides a roadmap for the impactful work that lies ahead.

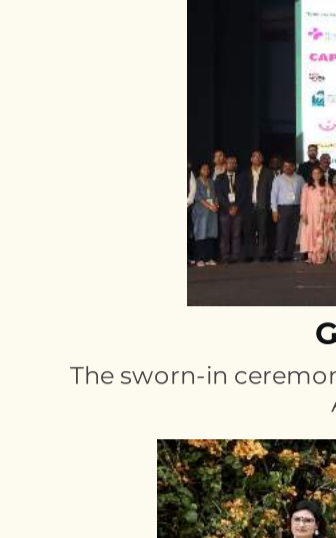
To every healthcare professional, volunteer, partner, and community member, we extend our deepest gratitude. Your dedication, resilience, and collaborative spirit have been the foundation of our accomplishments and the driving force behind positive change.

On behalf of CAHO, we extend our warmest wishes for a prosperous and fulfilling New Year. May 2025 be a year of innovation, progress, and shared success as we continue our journey toward healthcare excellence.

This year's accomplishments reflect the steadfast dedication of our members, the visionary leadership guiding our mission, and the invaluable contributions of our stakeholders. As we look ahead, CAHO reaffirms its commitment to raising healthcare standards, fostering a culture of continuous improvement, and driving transformative change in the healthcare ecosystem.

We invite you to explore the highlights of this report, celebrate the milestones achieved, and join us in shaping the impactful future that lies ahead.

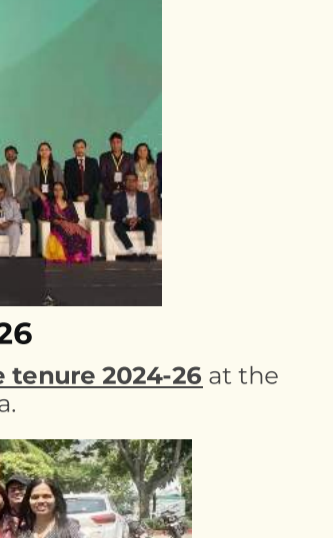
Wishing you a joyful, prosperous, and impactful New Year!



Dr. Vijay Agarwal,
President

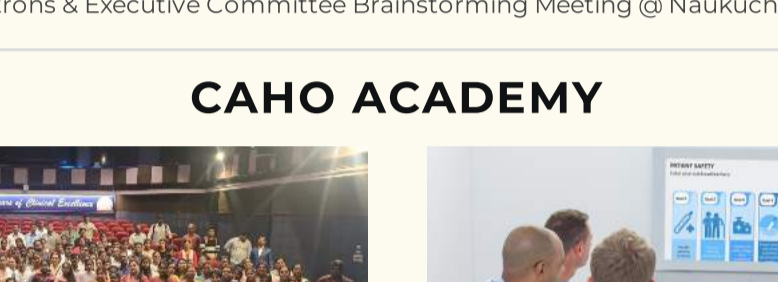
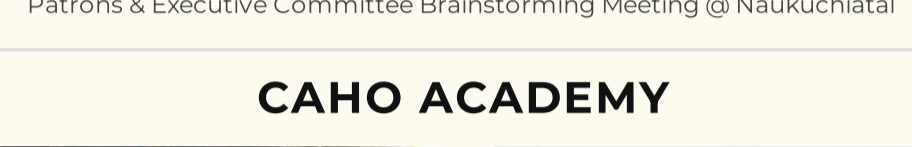


Dr Sankar Sengupta,
Vice President



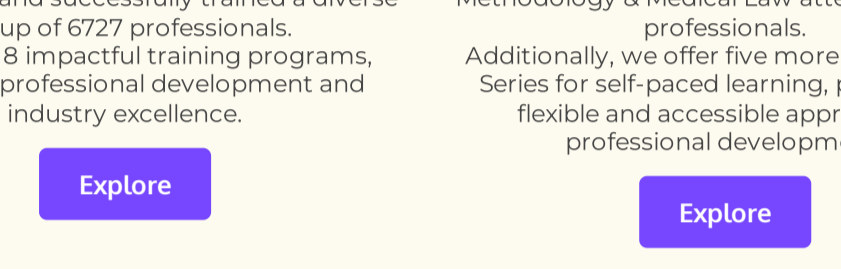
Dr. Lallu Joseph,
Secretary-General

JOIN CAHO



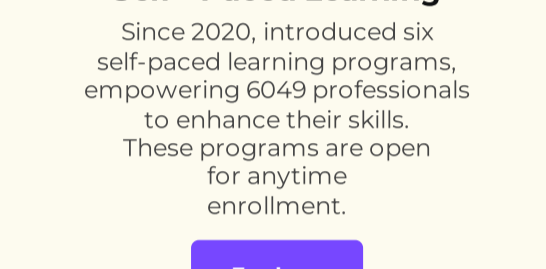
Governing Committee 2024-2026

The sworn-in ceremony of the **Governing Committee for the tenure 2024-26** at the Annual General Body Meeting at Kolkata.



Patrons & Executive Committee Brainstorming Meeting @ Naukuchital

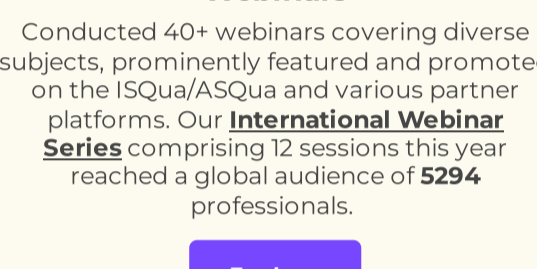
CAHO ACADEMY



Training Programs

Conducted 112 training programs and workshops, and successfully trained a diverse group of 6727 professionals. Launched 8 impactful training programs, fostering professional development and industry excellence.

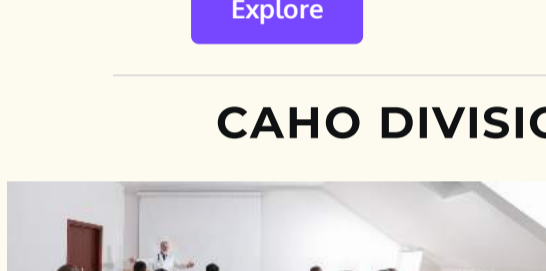
Explore



Masterclass Series

Launched the new series on Research Methodology & Medical Law attended by 303 professionals. Additionally, we offer five more Masterclass Series for self-paced learning, providing a flexible and accessible approach to professional development.

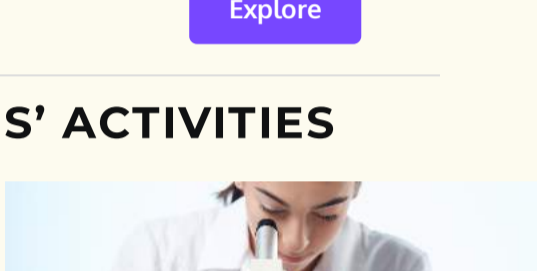
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Self - Paced Learning

Since 2020, introduced six self-paced learning programs, empowering 6049 professionals to enhance their skills. These programs are open for anytime enrollment.

Explore

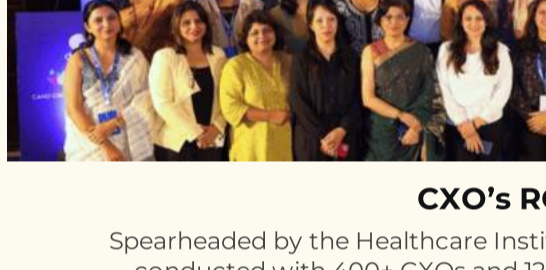


Webinars

Conducted 40+ webinars covering diverse subjects, prominently featured and promoted on the ISQua/ASQua and various partner platforms. Our **International Webinar Series** comprising 12 sessions this year reached a global audience of **5294** professionals.

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CAHO DIVISIONS' ACTIVITIES



CONTINUING QUALITY EDUCATION (CQE) Series

The Quality Professionals division of CAHO, in collaboration with ASQua, organized a monthly 3-hour e-conclave with **9 sessions** attracting **2499** attendees.

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CONTINUING DIAGNOSTIC EDUCATION (CDE) Series

Presented by the Diagnostic Centres division of CAHO, this monthly 2-3 hour conclave featured five virtual sessions by national and international experts, with **30 series** attracting **3223** attendees.

The diagnostic regional conclaves and workshops were held at Bangalore, Nagpur, Pune, Jammu, Delhi, Indore and Jaipur.

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CXO's ROUNDTABLE

Spearheaded by the Healthcare Institution's division of CAHO, 7 sessions were conducted with 400+ CXOs and 1200+ attendees, fostering discussions on patient-centric strategies, technology integration, & regulatory challenges.

MEMBERSHIP



Significant growth in membership, with Healthcare & Diagnostic Institution Members now standing at 523, including 78 new additions.

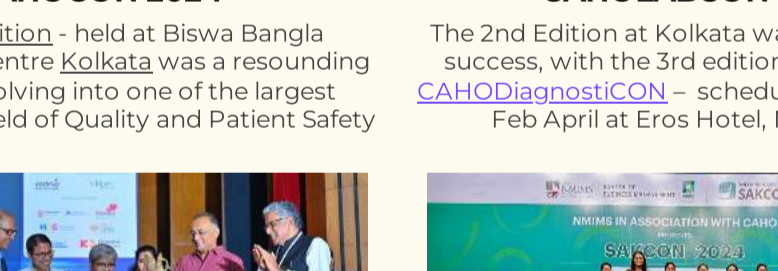
Quality Professionals' membership includes 1343 regular members (268 new additions) and 427 associate members (328 new additions).

Healthcare & Diagnostic Institution Members: 523 (New- 78).

Internationally CAHO boasts affiliation with 6 institutions and 29 individuals (6 new additions).

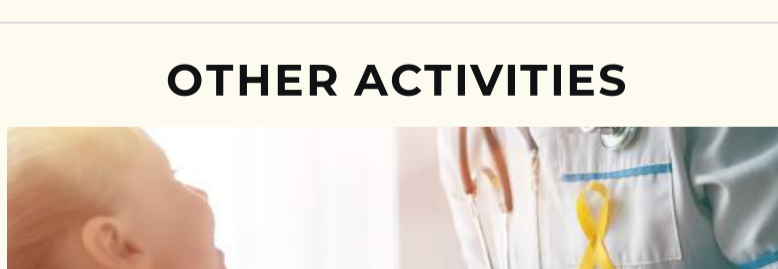
The Centres for Quality Promotion (CQP) increased to 38, including 5 new additions.

COLLABORATIONS & PROJECTS



Partnered with various associations, industries, and academic institutions to organize workshops, conclaves, and conferences, design educational content for training programs, and promote innovation and research, focusing on sharing best practices to facilitate knowledge exchange and drive practical implementation within the healthcare ecosystem. Also led projects with esteemed organizations such as NABL, NABET, AmeriCare India, Pfizer Inc., 3M India Ltd., BSI India, IHI, IHC, IIPHG, PHFI-HELP, FCAI, Sun Pharma, AMNEAL, ASP, Dozee, Molnlycke, Sun Pharma and others to address critical issues and challenges in healthcare facilities.

OTHER INITIATIVES



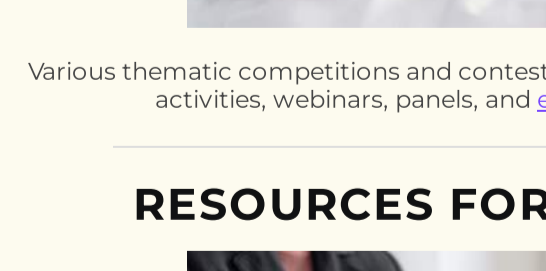
CAHO GC Brainstorming Meet at Thailand

[National Certifying Examination for Infection Control Professionals](#) | [COACH](#) | Monthly Quality Meetings (MQM) | [Quality Olympiad](#) | [Patients For Patient Safety Foundation](#) | [Healthtech Directory](#) | [Electrical Safety Audit for Hospitals - Safeguard Your Facility](#) | Surveys, Case Studies/Feedback, engaging in various activities to gather insights and refining of NABH Standards.

STANDING COMMITTEES & FORUM

Established [standing committees](#) and [forums](#) across different domains to foster and execute research initiatives, set benchmarks in healthcare quality, and enhance patient safety measures.

EVENTS @ CAHO



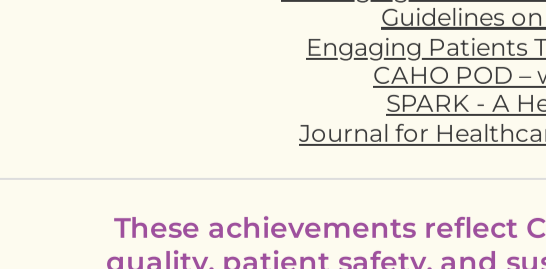
CAHOCON 2024

The **8th edition** - held at Biswa Bangla Convention Centre **Kolkata** was a resounding success, evolving into one of the largest events in the field of Quality and Patient Safety



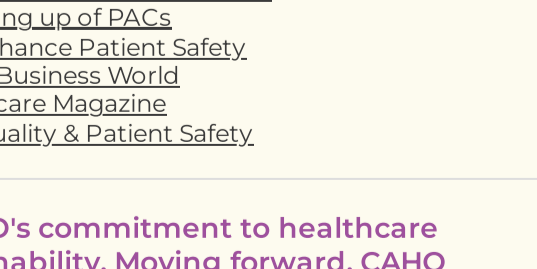
CAHOLABCON 2024

The 2nd Edition at Kolkata was a resounding success, with the 3rd edition rebranded as **CAHODiagnostiCON** - scheduled for 8th & 9th Feb April at Eros Hotel, New Delhi.



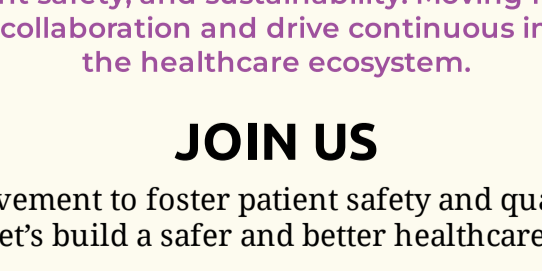
CAHOTECH 2024

An **event** with a global perspective on the theme "Technology to make Healthcare Accessible, Efficient & Affordable" held at IISc Bengaluru was attended by over 500 delegates.



CAHOSAKSON 2024

SAKSON aimed to sensitize future leaders about making healthcare efficient, effective, **affordable**, and accessible. The **third edition** - hosted by NIMMS, attracted over 500 healthcare management students.



NEPAICON 2024

The first International event by CAHO's International Forum held at Nepal.

OTHER ACTIVITIES



Participation in [ISQUA Conference 2024 @ Istanbul](#) with a delegation of 25+ members | Celebrated [World Patient Safety Day 2024](#) - with thematic competitions and activities | Organised [ACREHEALTH](#), a national conference with ISHRAE focused on 'Air With Care', emphasizing Healthcare Engineering Services with Technology and various regional and zonal events by various zones of CAHO.

COMPETITIONS & PARTNER EVENTS

Various thematic competitions and contests were held throughout the year. Participated in activities, webinars, panels, and [events](#) organized by industry partners.

RESOURCES FOR MEMBERS IN 2024

[A White Paper on PREMS Privileging in Medical Practice: The Call for Action Guidelines on Setting up of PACs](#)
[Engaging Patients To Enhance Patient Safety CAHO POD - with Business World SPARK - A Healthcare Magazine](#)
[Journal for Healthcare Quality & Patient Safety.](#)

These achievements reflect CAHO's commitment to healthcare quality, patient safety, and sustainability. Moving forward, CAHO aims to foster collaboration and drive continuous improvement in the healthcare ecosystem.

JOIN US

Be part of the movement to foster patient safety and quality in healthcare. Together, let's build a safer and better healthcare ecosystem.
Happy New Year 2025!

