



Future Hospital Strategy & Development Forum 2021

6th – 7th April 2021 | The Royale Chulan, Kuala Lumpur, Malaysia



Bringing together hospital leaders, government decision makers, medical professionals, financiers and researchers.

Confirmed Speakers



Prof Dr Nazirah Hasnan
Director
University Malaya Medical Centre



Dr Kamal Amzan
Chief Executive Officer
Gleneagles Medini



Miranda Shaw
General Manager RPA Virtual Hospital
Sydney Local Health District

OVERVIEW

Building resilience and sustainability in hospitals has become an even more urgent matter in times of the current Covid-19 crisis. How to tackle the multi-faceted challenges that are here now, and ahead? This forum will dig deeper into multiple aspects such as hospital operations, financing, leadership, facilities design and patient experience.

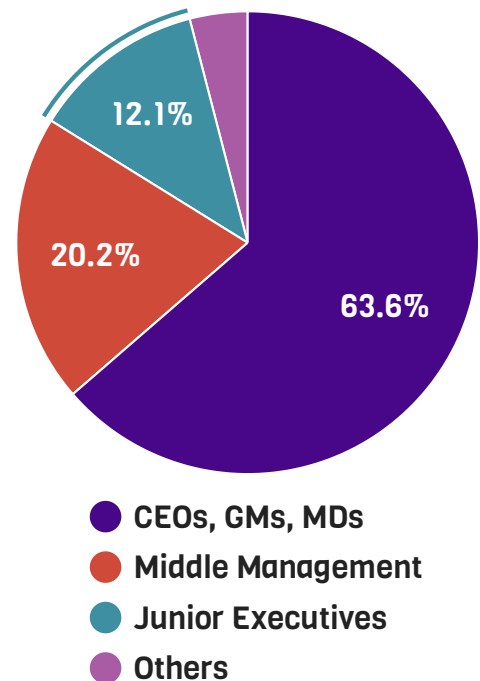
The Future Hospital Strategy & Development Forum 2021 will bring together leading hospital leaders, government decision makers, medical professionals, financiers and researchers to discover how the economic, financial as well as political framework for healthcare is evolving and to further explore development potential and sustainability strategies for the healthcare sector in the region.

Who Should Attend

The following people and departments are highly advised to attend this forum:

- Hospital Management
- Operations
- Strategy & Transformation
- Facilities Management
- Procurement
- Finance & Expansion
- Patient Service

Job Title Breakdown



“The power of community to create health is far greater than any physician, clinic or hospital.”



Speakers



Prof Dr Nazirah Hasnan
Director,
University Malaya Medical Centre



Dr Kamal Amzan
Chief Executive Officer
Gleneagles Medini



Miranda Shaw
General Manager RPA Virtual
Hospital
Sydney Local Health District



Dato Amir Firdaus Abdullah
Chief Executive Officer
Aurelius Healthcare



Bryan Lin Boon Diann
Chief Executive Officer
Sunway Medical Centre



Lawrence Koh
Executive Vice President Group
Procurement
HMI



Aspalela Ramly
Chief Executive Officer
Andorra Women & Children
Hospital



Chris Hardesty
Director, Healthcare & Life Sciences
KPMG



Dr. Rayney Azmi Ali
Chief Executive Officer
KMI Healthcare



Azran Osman Rani
CEO & Co-Founder
Naluri



Mohd Fazli Shuib
Head Pharmacy,
FV Hospital



Anida Elias
General Manager, Nursing
Institut Jantung Negara (IJN)



David Crowley
Health Sector Lead, Asia Pacific
Mott MacDonald



Nadiah Wan
CEO, Thomson Hospital Kota Damansara
Group CEO, TMC Life Sciences Berhad



Dr Hirman Ismail
Head Hospital Management Unit,
Ministry of Health Malaysia



Maran Virumandi
Co-Founder & Managing Director
DoctorOnCall



Dr Muaz Omar
Group General Manager & CEO
Selgate Healthcare



Manisha Kumar
Hospital Head & General Manager
Columbia Asia Hospitals



Anthony Petit
Group Chief Procurement Officer
Aster DM Healthcare



Michael Wong
Former Managing Director,
Fresenius Medical Care



Datuk Dr Kuljit Singh
Medical Director
Prince Court Medical Centre



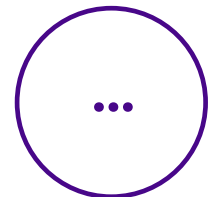
Dr Carol Yip
Chief Executive Officer
Aged Care Group



Siddhartha Mishra
Chief Executive Officer - Healthcare
SD Global



Dr Kuldeep Kaur Prem Singh
Director,
Hospital Sungai Buloh



More Coming Soon...

Supporting Associations



Malaysian Society for Quality in Health



Malaysian Nurses Association



Consortium of Accredited Healthcare Organisations



Taiwan Association for Medical Informatics

Media Partners



embracing global healthcare challenges

Agenda

- 08:00 AM** Registration & Coffee
- 08:25 AM** Opening Remarks for Event Chairperson
- 08:35 AM** **Case Study: The Journey of Australia's First Virtual Hospital**
- **Miranda Shaw, General Manager RPA Virtual Hospital, Sydney Local Health District**
- 08:55 AM** Sponsored Session: 30 Minutes Keynote Slot
- 09:25 AM** **Opening Keynote Address by Ministry of Health Malaysia**
- 09:40 AM** Morning Tea Break

Redesigning Healthcare Facilities to Inspire Better Health Care Delivery

- 10:00 AM** **Lessons from the Pandemic - What Covid-19 Crisis Teaches us on Solutions for Patient Flow, Space Allocation, Safety and Medical Isolation?**
- **Prof Dr Nazirah Hasnan, Director, University Malaya Medical Centre**

- 10:20 AM** **Panel Discussion: Designing Future-Proof Hospitals as a Top Priority in the Post COVID-19 World**

- Was the global healthcare system prepared for a pandemic such as COVID-19?
- How will hospitals design future healthcare spaces after the pandemic?
- Transforming existing hospitals to meet the needs of the present and to be fit for the future.

Panellists

- **Prof Dr Nazirah Hasnan, Director, University Malaya Medical Centre**
- **Dr Hirman Ismail, Head Hospital Management Unit, Ministry of Health Malaysia**
- **Manisha Kumar, Hospital Head & General Manager, Columbia Asia Hospitals**
- **Bryan Lin Boon Diann, Chief Executive Officer, Sunway Medical Centre**

- 11:05 AM** **Stimulating a Wave of Innovation in the Domain of Design of Flexible Hospitals Worldwide through Modular Construction Technologies**
 - Capability of accelerating project delivery by up to 50% can prove crucial in any future response to pandemics.
 - Facilities built with modular adaptable technologies can be reconfigured for achieving optimal process flows.
 - Allow for design and planning of sustainable life cycles of hospital infrastructure.
- **David Crowley, Health Sector Lead Asia Pacific, Mott MacDonald**

Achieving High-Value Healthcare through High-Tech Innovation

- 11:25 AM** **Are Hospital Budget Systems Holding Back Innovation?**
- **Dr Kamal Amzan, Chief Executive Officer, Gleneagles Medini**

- 11:45 AM** **Panel Discussion: How to Bring Hospital Management to the Next Level with Advances in Healthcare Technology?**

Moderated by: Siddhartha Mishra, Chief Executive Officer - Healthcare, SD Global

Panellists

- **Dr Kamal Amzan, Chief Executive Officer, Gleneagles Medini**
- **Nadiah Wan, Chief Executive Officer, Thomson Hospital Kota Damansara**
- **Maran Virumandi, Co-Founder & Managing Director, DoctorOnCall**

- 12:30 PM** Lunch Break

01:30 PM Sponsored Session: 20 Minutes

Evolutionary Leadership & Culture to Execute and Sustain Complex Changes

01:50 PM Role of Transformational Leadership in Advancing Better Health Outcomes

- Why leadership matters in healthcare especially in a crisis?
 - How hospital leaders should promote new technology and lead its translation into clinical care
- **Chris Hardesty, Director Healthcare, KPMG**

02:10 PM **Panel Discussion: Connecting the Dots - Organizational Culture, Health and Wellbeing of Hospital Nurses**

Moderated by: Dr Carol Yip, Chief Executive Officer, Aged Care Group

Panellists

- **Dr Kuldip Kaur Prem Singh, Director, Hospital Sungai Buloh**
- **Anida Elias, General Manager Nursing, Institut Jantung Negara (IJN)**
- **Datuk Dr Kuljit Singh, Medical Director, Prince Court Medical Centre**

Enhancing Financial Elements to Drive Change in Operating Systems

02:55 PM **Mitigating Risk and Disruption in Procurement by Establishing Effective Continuity Processes**

- Understand how to manage supply disruptions, shortages, and mitigate risk to ensure patient satisfaction.
- Develop a business continuity plan to ensure effective supply chain operations a disaster recovery plans.
- Nurture supplier relationships to ensure effective partnerships and risk prevention.

- **Lawrence KH Koh, Executive Vice President Group Procurement, HMI**

03:15 PM **Delivering a patient-centric healthcare ecosystem**

- **Dr Muaz Omar, Group General Manager & CEO, Selgate Healthcare**

03:35 PM **Transforming Healthcare with Digital Therapeutics**

- **Azran Osman Rani, CEO & Co-Founder, Naluri**

04:05 PM Tea Break

Crafting the Experience that Emphasizes on Human Connections

04:15 PM **Meeting Modern Patient Expectations and Experience KPIs**

- **Dato Amir Firdaus, Chief Executive Officer, Aurelius Healthcare**

04:35 PM **Panel Discussion: Strategies for Collaborating with Patients and their Families for Quality Improvement**

- How do you get patients involved in their care in today's world?
- Why understanding family involvement makes a difference for individual's health and illness?
- How can we make the partnership with patients/families more impactful?

Moderated by: Michael Wong, Former Managing Director, Fresenius Medical Care

Panellists

- **Dato Amir Firdaus, Chief Executive Officer, Aurelius Healthcare**
- **Dr Rayney Azmi Ali, Chief Executive Officer, KMI Healthcare**
- **Aspalela Ramly, Chief Executive Officer, Andorra Women & Children Hospital**
- **Dr Carol Yip, Chief Executive Officer, Aged Care Group**

05:20 PM End of Future Hospital Strategy & Development Forum 2021

Workshop: Starting a Direct-to-Patient (DTP) Telehealth Program

Interested in starting a direct to patient telehealth program, but you're not sure where to begin? Find out what you need to consider before you begin – geography, size of facility, scope of the program, actual service providers. Then learn what the operational considerations are and how to set up a successful workflow.

Target Audience: Hospitals and healthcare professionals interested in direct to patient telehealth services.



Workshop Content

1. Considerations before starting

- Urban or rural
- Large or small facility
- Scope of program
- Who will provide the services? Will you be creating a partnership?

2. Determining Operational Workflow

- Scheduling
- Selecting patients
- Documentation
- Establishing patient and provider identity
- Effective use of provider staff
- Patient instructions and follow up
- Prescribing
- Managing technical issues

3. Managing Program Quality

- Setting goals for the program – what constitutes success?
- What are the metrics for the program and how are they measured?
- Improving quality – methods to use
- Change management techniques

4. Regulatory requirements

- Patient-facing design
- Notice of privacy
- Informed consent and E-check in

Workshop Facilitator



Siddhartha Mishra

Chief Executive Officer – Healthcare
SD Global

Siddhartha is a highly respected healthcare leader with extensive experience in the public and private sectors. Over the past two decades, he has extensively worked collaboratively with a variety of partners and stakeholders including governments, communities and other health service providers to strengthen and advance patient care objectives. He has been instrumental in promoting the use of information technology in improving quality of patient care within the region and beyond. At SD Global, Siddhartha looks after Business, Product, Consulting, clinical and information technology.