

CALL NOW: 

+60 (3) 2201 2110

EMAIL TO: 

info@conftechasia.com

MARCH
19 - 21

RENAISSANCE
KUALA LUMPUR,
MALAYSIA



16 POINT FOR CONFERENCE
6 POINT FOR WORKSHOP

connect with
CONFTECH ASIA



ASEAN
HEALTHCARE TRANSFORMATION
SUMMIT 2019

Revolutionising Healthcare Systems in a Patient Centered World

www.ahtsummit.com

ABOUT ASEAN HEALTHCARE TRANSFORMATION

The future of healthcare in South East Asia is exciting and transformative, and innovation will be the foundation to accelerate that change. Digital technology is enabling access to information and care; hence, consumers are able to choose where, how, and by whom they would like to be treated. Despite the industry-wide push for alternative care delivery models, especially in primary care, basic hospital infrastructure development will continue to be a key area of investment to meet the rapid increase in demand for healthcare services in the region. The World Health Organization (WHO) predicts that Asia will be home to over 11 million healthcare workers by 2030.

ASEAN Healthcare Transformation is Southeast Asia’s most interactive meeting for healthcare professionals creating critical platform for dialogue focusing on business models and innovation that is disrupting the industry. This two-day summit themed “Revolutionizing Healthcare Systems in a Patient Centered World ” will highlight many best practices in the healthcare landscape, transformational solutions in healthcare, emerging trends in the industry and new technological solutions to stay relevant in your profession in a challenging and complex operating environment.

Each day presents its own dedicated tracks, which aims to address your concerns and empower you with an in-depth expertise on Demystifying Digital Healthcare, Redesigning Patient Experience Enhancing Quality & Safety in Healthcare’ and ‘Transforming Healthcare Supply Chain’. Join this high profile gathering to hear what the leading healthcare leaders of today have to share about the ongoing transformation of the healthcare ecosystem.

WHY ATTEND

- ✓ Discover how next generation hospitals will improve medical outcomes in the future
- ✓ Get insights on how digital technologies can make delivery of healthcare more efficient and effective
- ✓ Learn how you can structure an outstanding patient-centric experience for the healthcare industry
- ✓ Execute process improvement methodologies for operational excellence and change management in healthcare
- ✓ Mastering the best practices and success stories of transforming hospitals without compromising patient safety
- ✓ Unlock the potential of a value based supply chain management to provide cost effective high quality delivery

WHO WILL YOU MEET AT THE ASEAN HEALTHCARE TRANSFORMATION SUMMIT ?

C-Level Executives | Executive Directors | Medical Director
Vice Presidents | Directors, GMs, Heads of:

- Operations
- Digital Healthcare
- Patient Experience
- Information Technology
- Nursing
- Quality & Safety
- Supply Chain & Facilities
- Strategy
- Pharmacy
- Marketing

From the following organisations:

-  Hospitals
-  Investment
-  Pharmaceuticals
-  Government Agencies
-  Academia
-  Solution Providers

BRONZE SPONSOR



Alcatel·Lucent

KNOWLEDGE PARTNER

FROST & SULLIVAN

SUPPORTING ORGANIZATIONS



MEDIA PARTNER





ASEAN HEALTHCARE TRANSFORMATION SUMMIT 2019

ESTEEMED SPEAKERS



Masahiro Kanno
Chief Executive Officer
Keiju Healthcare System, Japan



Sang-Ho Lee
Chairman
Wooridul Spine Hospital, South Korea



Timothy Low
Board of Director
Farrer Park Hospital, Singapore



**Dato' Seri Dr. Mohd Azhari
Yakub**
Chief Executive Officer
National Heart Institute (IJN), Malaysia



David Rowlands
Chief Executive Officer
Digital Health Workforce Australia



Irene Chan
Director Office of Patient Experience
& Office of Strategy Management
KK Women's & Children's Hospital
Singapore



Erin Lloyd
Group Head Nursing, Quality & Risk
Ramsay Sime Darby Healthcare
Malaysia



John Yoon
Managing Director Asia Pacific
Joint Commission International



Dato' Dr Jacob Thomas
Chairman & Medical Advisor
Ramsay Sime Darby Health Care
(RSDHC), Malaysia



Gaurav Rekhi
MD & Chief Executive Officer
Manipal Hospitals, ASEAN



Elaine Ng
Group Director Nursing
Parkway Pantai Singapore



Arvind Sivaramakrishnan
Chief Information Officer
Apollo Hospitals India



Dinesh S.R.
Vice President Transformational
Health, APAC Frost & Sullivan



Vincenzo Teneggi
Senior Medical Director
Agency for Science, Technology
and Research Singapore



Jaun Paul Rebola
Chief Procurement & Supply Logistics
Officer, St John of God Health Care,
Australia



Jeff Staples
Chief Operating Officer
United Family Healthcare, China

0800 Registration & Morning Coffee

0830 Chairperson's Opening Remarks

0845 Opening Keynote Address by Minister of Health Malaysia on Healthcare Revolution

0915 **CEO Panel Discussion: Next Generation Hospitals To Improve Medical Outcomes**

Moderator: [Dato' Dr Jacob Thomas](#), Chairman, [Ramsay Sime Darby Healthcare Malaysia](#)

Panelists: [Dato' Seri Dr Mohd Azhari Yakub](#), Chief Executive Officer, [National Heart Institute \(IJN\) Malaysia](#)
[Dr Timothy Low](#), Board of Director, [Farrer Park Hospital Singapore](#)

1000 **ASEAN Health Panel: Improving The Health of The Population**

- Public Private Partnerships for better health care in South East Asia
- Prioritizing health investments as a conduit for economic growth
- Organize nationwide health care solutions, generating similar benefits for pool funding

Panelists: [John Yoon](#), Managing Director Asia Pacific, [Joint Commission International](#)

1045  COFFEE & NETWORKING BREAK

1100 **The Future of Health is Digital**

Everyone is talking about digital health, but many people are just using new words to describe business as usual, or marginal changes to it. They are missing the point! Digital health really is different, and capturing the benefits really does require transformative strategies. This presentation will describe the nature, scope, opportunities and challenges of digital health, and highlight the imperatives for health executives

[David Rowlands](#), Managing Director, [Digital Health Workforce Academy Australia](#)

1145 **Integrated strategy of medical care, nursing care and living services centering on patient's time axis - Utilization of IT system and human interface**

Keiju Healthcare System was named as one of the Merit Awardees for Dr Kwang Tae Kim Grand Award at the International Hospital Federation Awards for their recent accomplishments. In this session you will be taken on an innovation journey to discover the benefits and results of combining healthcare integration with technology.

[Dr Masahiro Kanno](#), Chief Executive Officer, [Keiju Healthcare System Japan](#)

1230 Technology Innovation Showcase – Sponsored Session (30 minutes)

 LUNCHEON

TRACKS

Demystifying Digital Healthcare

Redesigning Patient Experience & Engagement

1400

The Role of Cybersecurity in Healthcare

- Minimize risk by establishing risk analysis
- Increasing awareness for common pitfalls in security and privacy awareness

1430

Implementation of Blockchain in Healthcare

- Critically assessing the potential for blockchain to record medical records
- Allow researchers to access medical information contained within platforms

1500

Augmented and Virtual Reality in Healthcare

- Enhancing training exercises through simulation software
- Taking patient care into the home and eliminating patient waiting times

1530

Reducing Medication Errors with Electronic Medication Management (EMM)

Arvind Sivaramakrishnan, Chief Information Officer, Apollo Hospitals India

Accelerating Patient Experience Performance – Experience, Engagement and Evidence

Irene Chan, Director Patient Experience, KK Women's and Children's Hospital Singapore

Strengthen Patient Access to Improve Outcomes and Satisfaction

Elaine Ng, Group Director Nursing, Parkway Pantai Singapore

Creating the Optimum Digital Patient Experience

Jeff Staples, Chief Operating Officer, United Family Healthcare China

Collect Patient Data to Identify Areas of Improvement and Drive Patient Experience

1600



COFFEE & NETWORKING BREAK

1615

Panel Discussion: The Future Is Now – Artificial Intelligence As A Driver Of Sustainable Healthcare?

- How can we use AI to ensure the future sustainability of our healthcare systems ?
 - The added value of AI in prevention and treatment
 - Training doctors and patients to use and accept
 - What challenges and risks do we need to be aware of and plan for?
- Moderator: David Rowlands, Managing Director, Digital Health Workforce Academy Australia
Panelists: Gaurav Rekhi, Chief Executive Officer, Manipal Hospitals ASEAN

1700

Closing Remarks from Chairperson & End of Day

0800 Registration & Morning Coffee

0830 Chairperson's Opening Remarks

0845 **The Big Debate: A 're-imagined' Malaysian healthcare system. What will it look like?**

- Technological advancement in both public and private healthcare sectors
- Changing public demands and expectations
- Investment and funding

0915 **Case Study** by [Dr. Sang Ho-Lee](#), Chairman, [Wooridul Spine Hospital, South Korea](#)

0945 **Sky-high Pricing – Where do We Focus and What Can We do About It ?**

Excessive spending on healthcare is more than just a question of inappropriate use; prices paid by patients with private insurance and the uninsured frequently greatly exceed actual cost of efficiently providing their care. In this session, you will explore how to address excessive prices for both the insured and uninsured.

1015 **Adopting Principles of Value Based Healthcare**

1100



COFFEE & NETWORKING BREAK

1115 **Panel: Healthcare tourism: overseas hotspots, foreign patient placements and the global health tourism landscape**

1200 **Precision Medicine – Today & Tomorrow**

- How is Precision Medicine now changing clinical care today
- Integrated DNA and RNA analysis - management of patient data
- Emerging opportunities in personalized medicine

[Vincenzo Teneggi](#), Senior Medical Director, [Agency for Science, Technology & Research Singapore](#)

1230 **Sponsored Session: Innovation Spotlight (3 Sponsors)**

Slot 1 Slot 2 Slot 3



LUNCHEON

TRACKS

Enhancing Quality & Safety in Healthcare

1415

Impact of QI methods and interventions on quality and safety of care

Erin Lloyd, Group Head Nursing, Quality & Risk,
Ramsay Sime Darby Healthcare

1445

Can quality improvement be improved?

- Discuss the evidence about the impact of QI methods and interventions on quality and safety of care
- Learn about the challenges that face QI
- Identify how to get better at getting better

1515

Innovative Care Delivery & Redesign

- Standardizing care to improve outcomes with sustainable clinical pathways
- Rethinking care delivery method
- Equity in healthcare

1545

Re-engineering Human Factors in Patient Safety as an Innovation

Transforming Healthcare Supply Chain

What impact will block chain and track & trace technology have on the entire supply chain?

JP Rabola, Chief Procurement & Supply Logistics Officer,
St John of God Healthcare

Build Relationships with Physicians to Create a More Clinically Integrated Supply Chain

- Learn how to use evidence-based data on clinical impact to influence physician preference items
- Leverage physician input to ensure a clinically effective, cost-conscious inventory

Leverage Supply Chain Strategies to Address Pharmacy Concerns

- Identify inventory management and forecasting techniques that can help mitigate shortages
- Learn how to foster collaboration between supply chain and pharmacy leaders

Investigate the Present and Future Role of the Supply Chain in Cost Quality and Outcomes

- Explore how a supply chain functions as a supportive arm to operations to support the value equation
- Discuss the key leading indicators of a value-based organization
- Identify supply chain's role through value analysis structures

1615



COFFEE & NETWORKING BREAK

1635

Panel Discussion: Transforming Hospitals without compromising patient safety

- Undergoing transition within financial constraints whilst continuing to provide high quality care
- Staggering transformation to reduce impact on patient flow
- Transitioning with the input and guidance of clinical leaders to ensure a high quality of care

1720

Closing Remarks from Chairperson & End of Conference

INTERACTIVE WORKSHOP

The Future of Health is Digital: Future-Proofing your Organisation

This workshop course will describe:

- What is digital health and why is it different?
- Critical areas to address:
 - The patient/customer/citizen experience
 - Business, information and information systems architectures (enabling your organisation to participate)
 - Ensuring data quality
 - Executive culture and workforce development
 - Information security
- Your organisation's readiness



DAVID ROWLANDS
Managing Director
Digital Health Workforce
Australia

David Rowlands is a digital health strategist and change agent with extensive international experience. He has advised national health programs in Australia and Singapore on the infrastructure required to implement digital health service delivery and led strategic stakeholder engagement initiatives. David has led international working groups on the development of business requirement for electronic health records.

He is the author of "A Practitioner's Guide to Health Informatics in Australia", the text for Australia's Certified Health Informatician program, and of guidelines for protecting patient safety during the introduction of e-health systems and services.

David has held executive roles in health service delivery, health system improvement, and e-health, as well as owned and managed a successful health management consulting business. He is currently Managing Director of the Digital Health Workforce Academy, an online training provider preparing health workforces for their digital-cultures.